



HOSPITALITY HANDBOOK



Monday 3 - Sunday 16 July 2023



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WELCOME

On behalf of everyone at The All England Lawn Tennis Club, I would like to extend a very warm welcome to The Championships 2023.

This handbook will provide you with all the information you need to make the most of your visit, however, you can find further information on The Championships and our Grounds on [wimbledon.com](https://www.wimbledon.com), or via the **Wimbledon App**.

Whether this is your first Championships, or you are a regular visitor at SW19, I hope you enjoy your day at Wimbledon.

A handwritten signature in black ink, appearing to read 'Sally Bolton'.

Sally Bolton OBE

Chief Executive of The All England Lawn Tennis Club





BEFORE YOU VISIT

TIMINGS

- 10am** ● The Grounds open daily
 - 11am** ● Play begins on outside courts
 - 1pm** ● Play begins on No.1 Court
(apart from Finals weekend when play starts at 11am)
 - 1.30pm** ● Play begins on Centre Court
(apart from Finals weekend when play starts at 2pm)
 - 9pm** ● Suites close half an hour after close of play or 9pm, whichever is earlier. Your Suite Host will communicate these timings to you prior to the event.
- Visit wimbledon.com for the Order of Play





DRESS CODE

The dress code is smart casual in all hospitality areas. If you have any questions about the dress code, we encourage you to contact your Suite Host.

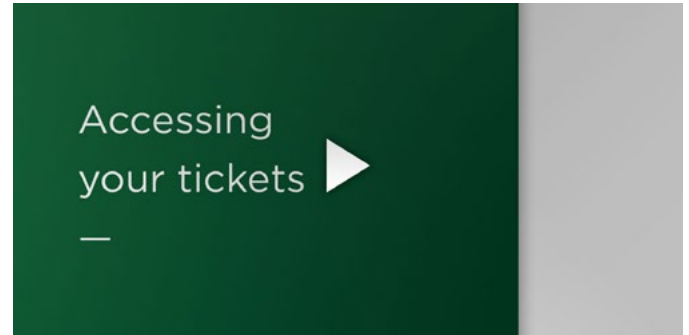
TICKETS

Your tickets will be accessible via the Wimbledon App so please install the latest version, download your ticket and bring photo ID with you for entry.

Mobile phone charging facilities are available within the Arrival Hub.

Your ticket guarantees you entry to the Grounds on the date shown and to the court and seat on your ticket.

Your ticket does not guarantee that you will be able to watch any particular match, round of matches or individual players. Scheduling requirements may mean that matches occasionally move from one court to another.



TICKET CONDITIONS

Tickets are issued subject to the **Terms and Conditions of Sale**. Please pay particular attention to clauses: 13 (Use of Tickets), 17 (Refunds), 18 (Curtailed of Play), 19 (Liability) and 20 (Force Majeure).

Tickets with the word 'DEBENTURE' marked on them in place of the price may be legally transferred or sold on.

Do not buy tickets from touts or other unauthorised agents; they will not gain you entry to the Grounds.





SOCIAL MEDIA - NO TICKET PHOTOS!

Please do not post pictures of your ticket offer or tickets on any social media or websites. The details may be used to defraud third parties into buying them.

WHAT TO BRING

Pack everything you need in a bag measuring no more than 40cm x 30cm x 30cm and please familiarise yourself with the list of items that aren't allowed inside the Grounds [here](#). The following items are prohibited:



*Please note, all Russian and Belarusian flags and associated imagery, political statements, symbols, images, insignia or emblems are prohibited from the Grounds.

FAMILIES

A day at Wimbledon is an exciting and memorable experience for everyone and we welcome children of all ages into the Grounds.

Family Activities

- Visit the Wimbledon Lawn Tennis Museum, the world's largest tennis museum. Here you can learn about the history and traditions of The Championships and its players from the past 150 years. Through interactive galleries, videos, costume displays and games you can see The Championships trophies up close, learn how Wimbledon's distinctive grass is cared for and test your own reaction skills on the interactive Batak wall.
 - Discover the heritage and magic of the site as you search for Wimbledon stars 'Blade' and 'Bounce' around the Grounds.
 - Capture your day with a memorable photo at the Wimbledon Foundation kiosk.
 - Head to the Southern Village and test your skills in a range of exciting interactive partner activations or relax and watch the tennis on the big screen.
- Please note:**
- Children under five do not require a ticket however are not allowed on the Show Courts (Centre Court, No.1 Court, No.2 Court, No.3 Court, Court 12, Court 18).
 - Children over five and under 16 will require a ticket and must always be accompanied by an adult.
 - Building regulations state that children under five are not allowed in the No.1 Court Suites. Children over five are welcome in the suites, however, please be mindful that the Hospitality Area is a business environment for professional networking.
- Pick up a copy of 'Explore Wimbledon', an illustrated map and activity booklet to keep the whole family entertained as you explore the Grounds. Available from Information Points and the Wimbledon Foundation kiosk adjacent to Court 15.



ACCESSIBILITY

We endeavour to provide a high standard of accessible services and facilities for guests with disabilities and are constantly working to improve their Championships experience.

If you have any accessibility ticketing queries, please call the Ticket Office on **020 8944 1066** or email ticketing@aeltc.com.

For general accessibility queries, email accessibility@aeltc.com.

The Accessibility Guide is designed to help anyone with accessibility requirements and contains travel information and details of the services and facilities we provide.

DOWNLOAD THE
ACCESSIBILITY GUIDE



VIEW OTHER DETAILED
ACCESS GUIDES



TOILETS

There are many accessible toilets around the Grounds and within the hospitality areas in Centre Court and No.1 Court, as well as two Changing Places toilets – see the **Grounds Map** for locations.

To use our accessible toilets you will need a RADAR key. These are available free of charge from every entrance gate, our Information Points or via our Hospitality Hosts located at the Arrival Hub, Gate 4 and the reception areas in No.1 Court.

WHEELCHAIR & MOBILITY AIDS

We have designated areas to leave your mobility scooter or wheelchair. See the **Grounds Map** for locations.

Please note that neither the AELTC nor St John Ambulance provides wheelchairs for guests.

COURT SEATING FOR WHEELCHAIR USERS

Please contact your Suite Host for more information regarding accessible seating.

SUNFLOWER LANYARD

At Wimbledon we understand that not all disabilities are visible, and our staff recognise that those wearing a sunflower lanyard may need additional assistance or support during their visit. Sunflower lanyards are available from the Accessibility Services Point on the Southern Concourse.









TRAVEL


PUBLIC TRANSPORT

Please use the **TfL Journey Planner** to plan your journey in advance.

-  Southfields Station (District Line) - a 15 minute walk to the Grounds.

- 
 Wimbledon Station (District Line/South Western Railway/London Trams) - a 20 minute walk to the Grounds.

-  Wimbledon Park Station (District Line) - a 25 minute walk to the Grounds.

-  A dedicated Championships bus service runs from Wimbledon Station to and from the Grounds.
Single fare £3.80, return fare £5.90.
Return buses leave from outside Gate 11a on Somerset Road.
Please note the 493 TfL bus service does not stop outside the Grounds during The Championships.

PARK & RIDE

A Championships Park and Ride service is available at Morden Park (located on the A24, postcode SM4 5QU) charged at £15 per car and £20 for minibuses.

This is open from 6.30am - 11pm, with the last bus leaving the AELTC at 10pm, or at 10.40pm if there is late play on Centre Court or No.1 Court. Pre-booking is not required.

TAXI & DROP-OFF

- Wimbledon Station: taxis drop off at the bottom of Marryat Road close to Gates 12 and 13. The rank for return journeys forms in Somerset Road near Gate 12 from mid-afternoon.
- Southfields Station: taxis for the Grounds depart from the rank in Augustus Road adjacent to the station.
- Return journeys for Southfields Station and central London depart the rank that runs parallel to Church Road, located in the parkland. Exit via Gate 4 and cross the road to join the queue.
- Drop-off and pick-up areas for pre-booked taxis are marked on the **Hospitality Arrival & Departure Map**.
- Please note that ride sharing apps e.g. Uber and Bolt, will not be able to pass through the Church Road closure. They must use the designated drop-off areas marked on the **Hospitality Arrival & Departure Map**.





CYCLING

Bicycle parking is situated in Car Parks 6 and 10 and is free of charge. Bicycles left at other locations may be removed. All bicycles are left at the owner's risk.

CAR

- Due to the partial closure of Church Road, the arrival experience by car has changed.
- In the morning all cars should approach the site from the south (from Wimbledon).
- For those who do not have a parking pass but are arriving by private taxi or chauffeur car, please request a digital drop-off access pass from your Suite Host. This will be emailed to you and can then be shown on arrival to gain entry.
- Please note, if you have a pre-paid parking pass, you can continue straight on to Car Park 5.
- Please follow signed routes to car parks, rather than sat nav in order to avoid delays.
- The Arrival Hub is within the AELTC Wimbledon Park area adjacent to Gate 4 where guests can collect their suite lanyard (unless you are a Centre Court suite guest in which case this will be located in Car Park 6). Guests can also return here at the end of the day to be picked up.
- If you already have your lanyard, you can follow the signs to your suite from Car Park 5.
- Please contact your Suite Host in advance to request parking.
- Please note that vehicle access to Car Park 5 changes after 3.30pm. Vehicles coming to pick-up will need to enter via Car Park 8 and follow the signs to Car Park 5. Guests going to a Centre Court Suite will need to go to Gate 5.



ARRIVAL AT THE GATES

- From the Arrival Hub, signage and AELTC hosts will direct you, on foot, to Gate 4.
- AELTC Hosts will be stationed between the Arrival Hub and the gates to help with directions or answer any questions.
- Buggies will be available for guests with mobility requirements.
- There will be a Ticket Resolution point located at Gates 3 and 5.
- Please be prepared to have your bag searched on entry to the Grounds.
- You will not be permitted to take in any **prohibited items**.

LEAVING THE GROUNDS

For Wimbledon or the south, exit via Gates 11a or 12 on Somerset Road for:

- Shuttle bus to Wimbledon Station.
- Taxis.
- 20 minute walk to Wimbledon Station.

For Southfields or Central London exit via Gates 1 or 4 on Church Road for:

- Taxis (located opposite Gate 4).
- 15 minute walk to Southfields Station.

If you are being collected by private hire or chauffeur car, please return to the Arrival Hub located in Car Park 5.

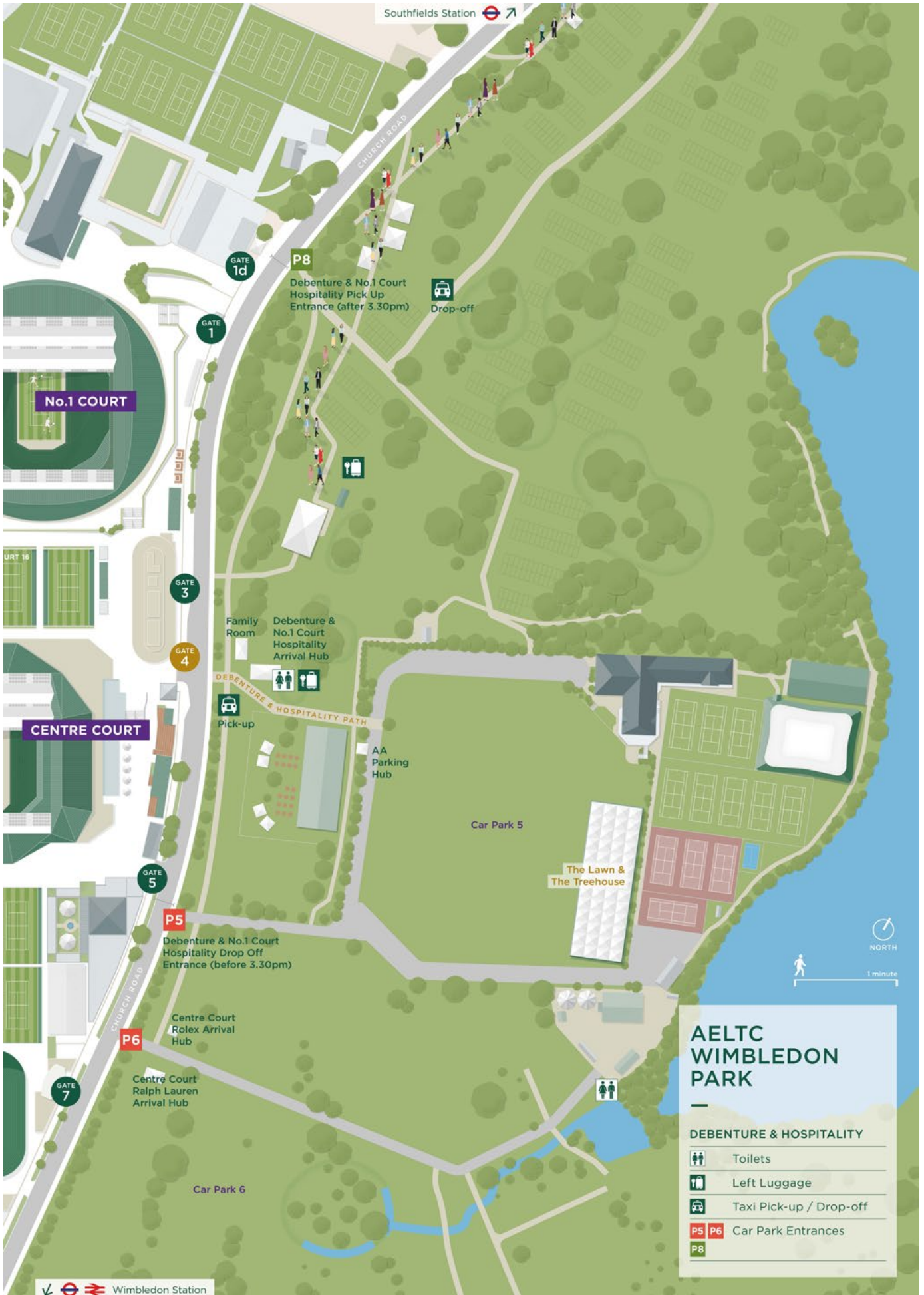


WIDER CONNECTIONS MAP





DEBENTURE & HOSPITALITY MAP

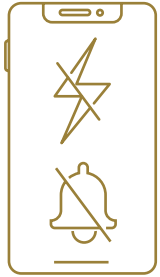




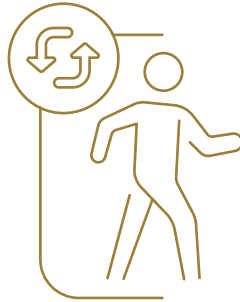
AT THE CHAMPIONSHIPS

SPECTATOR ETIQUETTE

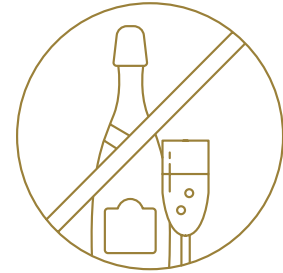
Remember to:



Switch your phone to silent around the courts and please ensure your flash is disabled.



Enter or leave a court at the change of ends or between matches.



Refrain from bringing glasses or unopened bottles into the court stands.

NEW FOR 2023

Each year we strive to improve the experience on offer at The Championships for all our guests. There are several changes in place around the Grounds this year. These include:

On Court

In discussion around how best to support women and girls competing at The Championships we have changed our white clothing rule. Female competitors are now able to wear mid/dark-coloured undershorts if they choose to do so.

The Gentlemen's Doubles format has been shortened from best-of-five sets to best-of-three bringing Wimbledon into line with the other Grand Slams.

Alongside the other Grand Slams and the Tours, Wimbledon will participate in a one-year trial of off-court coaching.

Environmental Sustainability

Our commitment to becoming Environment Positive by 2030 remains in sight and we have introduced a number of initiatives this year to help us reach this goal. The most noticeable Environment Positive change will be on court. Working alongside evian, our Official Partner for the last 15 years, we are pleased to confirm the next step in our sustainability journey together is the pilot of an on-court refillable water solution, which will offer pure evian water for the players. We will be providing players with reusable bottles that they can refill during their time at The Championships.

Throughout the Grounds, all our food menus will highlight the low CO2 dishes available, with emissions below 500g per portion. A QR code provides a link to more detail for guests seeking further information.

We want to make it easier for our guests to make informed choices when they visit Wimbledon, all the while tracking and reducing emissions associated with the food we prepare and serve.



Southern Village

A series of enhancements have been made in the Southern Village - the section of the grounds running between No.2 Court and the Rosewater Pavilion.

These include a large screen set up showing live tennis with deck chairs, weather shade and an improved food and drink offering alongside our exciting partner activation spaces. Find out more [here](#).

A new entry gate (Gate 11a) will be opened in this space to ease the flow of guests into the Grounds.

Ticketing

For spectators wishing to buy tickets on the day, please use the Queue. For those wishing to purchase Centre Court, No.1 Court and No.2 Court tickets, please use Ticket Resale, proudly supported by Barclays. All proceeds go to the Wimbledon Foundation.

ENVIRONMENT POSITIVE EVERY DAY

At Wimbledon, we have a responsibility to protect and preserve the environment we all depend on. It's important to us and we know it matters to you too.

Environment Positive is our sustainability aim and a mindset we want to adopt. We encourage you to join us, so that over time all actions we take are guided with Environment Positive in mind.

For more information, please visit wimbledon.com.



WIMBLEDON FOUNDATION

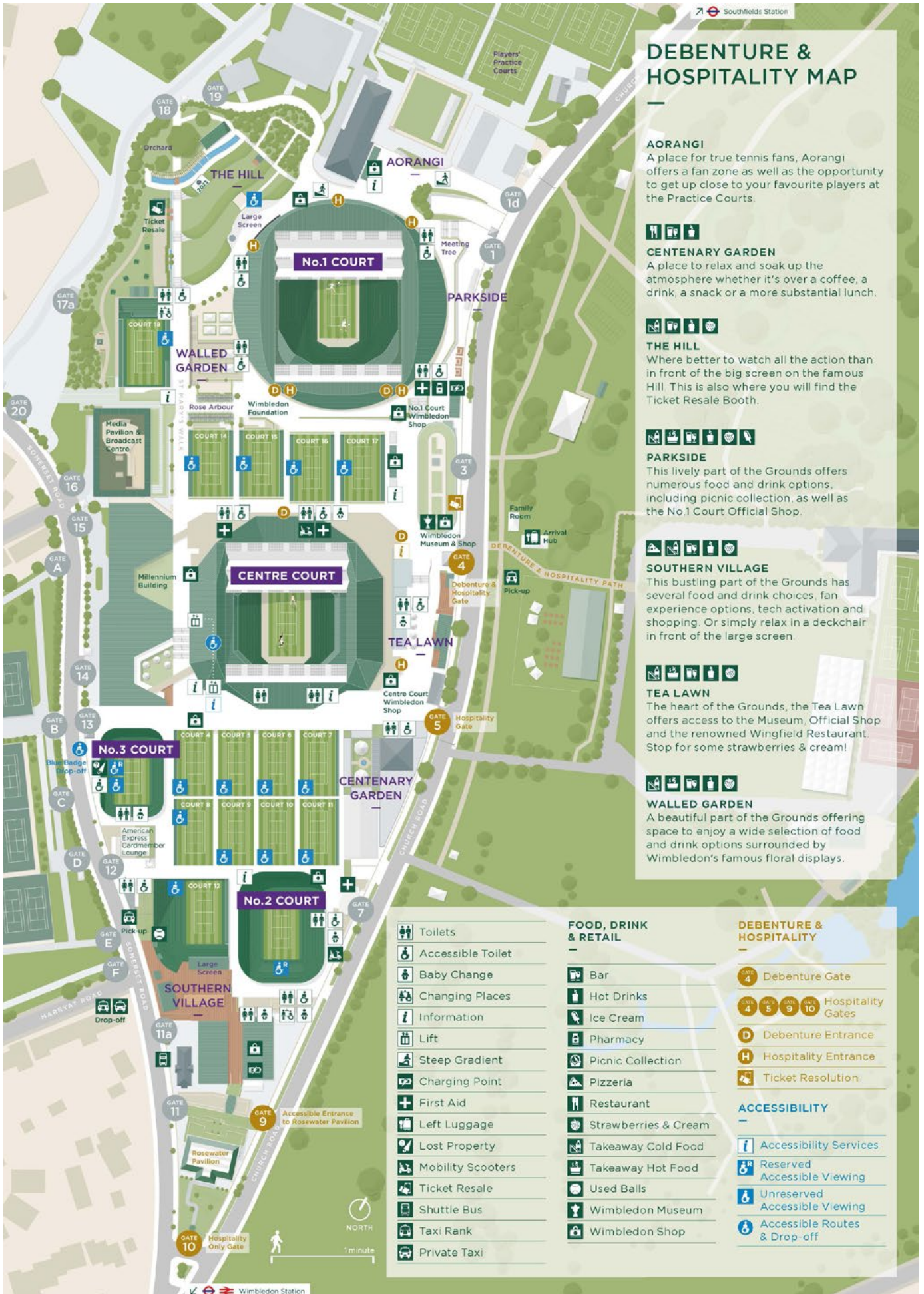
The Wimbledon Foundation is the charity of the All England Club and The Championships and its mission is to champion opportunity for all. The Foundation donates more than £3 million a year towards local, national and international charities in line with its four goals: strengthening the local community, promoting healthy and active lives, inspiring the next generation and responding in times of need.

By scanning your ticket as you leave the Grounds to be resold at Ticket Resale, or by depositing your reusable cup in one of the charity collection points, you are enabling the Foundation to make a positive difference to people's lives.

The activities of the Wimbledon Foundation are in addition to the large majority of the financial surplus from The Championships being passed to the LTA for the development of tennis at all levels in Britain. For more information, please visit wimbledon.com.



THE GROUNDS



DEBENTURE & HOSPITALITY MAP

AORANGI
A place for true tennis fans, Aorangi offers a fan zone as well as the opportunity to get up close to your favourite players at the Practice Courts.

CENTENARY GARDEN
A place to relax and soak up the atmosphere whether it's over a coffee, a drink, a snack or a more substantial lunch.

THE HILL
Where better to watch all the action than in front of the big screen on the famous Hill. This is also where you will find the Ticket Resale Booth.

PARKSIDE
This lively part of the Grounds offers numerous food and drink options, including picnic collection, as well as the No.1 Court Official Shop.

SOUTHERN VILLAGE
This bustling part of the Grounds has several food and drink choices, fan experience options, tech activation and shopping. Or simply relax in a deckchair in front of the large screen.

TEA LAWN
The heart of the Grounds, the Tea Lawn offers access to the Museum, Official Shop and the renowned Wingfield Restaurant. Stop for some strawberries & cream!

WALLED GARDEN
A beautiful part of the Grounds offering space to enjoy a wide selection of food and drink options surrounded by Wimbledon's famous floral displays.

- Toilets
- Accessible Toilet
- Baby Change
- Changing Places
- Information
- Lift
- Steep Gradient
- Charging Point
- First Aid
- Left Luggage
- Lost Property
- Mobility Scooters
- Ticket Resale
- Shuttle Bus
- Taxi Rank
- Private Taxi

- FOOD, DRINK & RETAIL**
- Bar
 - Hot Drinks
 - Ice Cream
 - Pharmacy
 - Picnic Collection
 - Pizzeria
 - Restaurant
 - Strawberries & Cream
 - Takeaway Cold Food
 - Takeaway Hot Food
 - Used Balls
 - Wimbledon Museum
 - Wimbledon Shop

- DEBENTURE & HOSPITALITY**
- Gate 4 Debuture Gate
 - Hospitality Gates
 - Debuture Entrance
 - Hospitality Entrance
 - Ticket Resolution
- ACCESSIBILITY**
- Accessibility Services
 - Reserved Accessible Viewing
 - Unreserved Accessible Viewing
 - Accessible Routes & Drop-off



THE GROUNDS

AORANGI

RETAIL & SERVICES

Aorangi Express Shop A selection of bestselling items from the Official Wimbledon Shop.

Barclays Fanzone
Get closer to the action at the Barclays Fanzone in Aorangi, with Barclays meet and greet sessions, and your chance to experience Wimbledon greatness.

PLACES OF INTEREST

Players' Practice Courts
Get up close and see if you can spot your favourite players honing their skills on the practice courts.

Jaguar
Visit Aorangi to explore the all-electric Jaguar I-Pace, used in the official Wimbledon courtesy fleet as part of our Environment Positive commitment.

Serving Ace Meeting Tree
This sculpture by Mark Reed was born out of his study of players serving at The Championships.

CENTENARY GARDEN

FOOD & DRINK

Centenary Brasserie Table service restaurant offering a seasonal menu in a relaxed brasserie environment.

Centenary Seafood Bar Take in views across the Southern Grounds while enjoying the speciality seafood menu.

Centenary Coffee by Lavazza Coffee lovers can enjoy full barista service and a wide menu of coffee recipes, from a cappuccino in the morning to an espresso martini in the afternoon.

Café Pergola Enjoy a variety of hot and cold plates. Indoor and outdoor seating available.

Pergola Bar by Sipsmith We are delighted to welcome you to sip in style and soak up the joys of Wimbledon. Whether you fancy a delicious gin and tonic in the sunshine, or a sensationally sippable spritz - we have the perfect range for you.

Champagne Lanson Bar
Enjoy a range of classic champagnes in the beautiful surroundings of the Centenary Garden.

THE HILL

FOOD & DRINK

Pimm's on The Hill
Savour a pre-mixed classic summer drink in the beautiful, floral surroundings of The Hill.

The Hill Bar A variety of beers, wines, spirits and soft drinks.

The Hill Coffee by Lavazza Coffee lovers can enjoy full barista service and a wide menu of coffee recipes while relaxing on The Hill.

The Hill Larder A range of sandwiches, snacks, salads and soft drinks - and of course, our famous strawberries & cream.

The Official Sipsmith Swan Trikes
Sipping in style around The Championships has never been so easy - look out for the iconic copper trikes where you can pick up a perfectly crafted gin and tonic to sensationally sip on the go.

RETAIL & SERVICES

Large Screen Express Shop A selection of bestselling items from the Official Wimbledon Shop.

Ticket Resale After 3pm purchase returned Show Court tickets, subject to availability, for a nominal charge in aid of the Wimbledon Foundation. Ticket Resale is proudly supported by Barclays.

PLACES OF INTEREST

Alchemilla Sculpture
This 2016 sculpture by William Pye contributes to The Grounds' 'English garden' atmosphere.

Large Screen
Be part of the action on The Hill and enjoy every moment on an impressive scale.

Orchard
A historic grove of ornamental fruit trees offering a quiet place to enjoy the Grounds' natural surroundings.

PARKSIDE

FOOD & DRINK

Parkside Kitchen The perfect spot for a relaxed lunch in this informal waiter-service restaurant. Hot and cold dishes available.

Parkside Food Market A variety of hot food options to take away and enjoy in the Grounds.

Parkside Larder A range of sandwiches, snacks, salads and soft drinks - and of course, our famous strawberries & cream.

Parkside Bar Take a break and relax with a choice of beers, wines, spirits and soft drinks.

Parkside Picnics Collection point for pre-booked Wimbledon Picnics. A selection of snacks, drinks and ice cream is also available.

RETAIL

No.1 Court Wimbledon Shop The largest of the Official Shops, stocking the full range of apparel, accessories, homewares, rackets and bags - as well as the famous Wimbledon towels.

PLACES OF INTEREST

Barclays Clubhouse
Head to the Barclays Clubhouse at Parkside for the chance to win tennis, football and entertainment prizes with exclusive customer perks.

OPPO Inspiration
Experience the latest photography capabilities of our Official Smartphone and learn more about the image technology in use at Wimbledon.

SOUTHERN VILLAGE

FOOD & DRINK

Pizzeria Hand-stretched, stonebaked pizzas to take away or enjoy relaxing in the Southern Village.

Southern Village Larder A range of sandwiches, snacks, salads and soft drinks - and of course, our famous strawberries & cream.

Southern Village Bar A variety of beers, wines, spirits and soft drinks.

The Official Sipsmith Swan Trikes
Sipping in style around The Championships has never been so easy - look out for the iconic copper trikes where you can pick up a perfectly crafted gin and tonic to sensationally sip on the go.

The Café at Ralph Lauren New to the Southern Village in 2023, The Café at Ralph Lauren offers an in-store experience, providing a range of small bites and light refreshments.

RETAIL

Used Balls Take home some used tennis balls straight off the courts from this year's Championships.

Ralph Lauren Store Shop the Wimbledon Collection from our Official Outfitters and create your own personalised product.

PLACES OF INTEREST

American Express Fan Experience
Fun and interactive experience next to Gate 11a in the Southern Village for all guests.

American Express Cardmember Lounge

An exclusive area next to Gate 12 for Cardmembers to relax and recharge.

Babolat Experience
Experience the art of racket stringing with our Official Stringer.

Vodafone Connection Experience
Discover how our Official Connectivity Partner is helping tennis fans feel the connection through their reliable, award-winning network.

Large Screen
Relax in a deckchair in front of this new 2023 addition.

Quiet Room
A peaceful room to think, pray, meditate, or simply just be present in the moment.

TEA LAWN

FOOD & DRINK

Tea Lawn Larder Range of sandwiches, snacks, salads and soft drinks - and of course, our famous strawberries & cream.

Strawberries & Cream Wimbledon's famous strawberries & cream. Enjoy with dairy or plant-based cream.

Long Bar by Stella Artois Stella Artois invites you to experience the perfect serve at the Long Bar.

Tea Lawn Bar A variety of beers, wines, spirits and soft drinks.

Pimm's Bar on the Tea Lawn
Enjoy one of our classic summer drinks, garnished with fruit and of course a sprig of mint.

RETAIL

Wimbledon Shop Located at the entrance to the Wimbledon Museum and stocking a wide selection of apparel, accessories and homewares.

Centre Court Wimbledon Shop Home of the Polo Ralph Lauren collection, as well as a range of Wimbledon apparel and accessories including the famous Wimbledon towels.

PLACES OF INTEREST

Wimbledon Museum Visit this year's exhibition, Michael Cole: Capturing the Moment, to see some of the most iconic images in the history of The Championships. See the trophies and explore objects and outfits from famous players past and present.

Fred Perry Statue
David Wynne's 1984 sculpture commemorates the 50th anniversary of Fred Perry's first Gentlemen's singles title.

IBM Experience
Learn about the technology in place at Wimbledon, including the latest innovations for this year's Championships.

WALLED GARDEN

FOOD & DRINK

Walled Garden Food Market A variety of hot food options to take away and enjoy in the Grounds.

Walled Garden Larder A range of sandwiches, snacks, salads and soft drinks - and of course, our famous strawberries & cream.

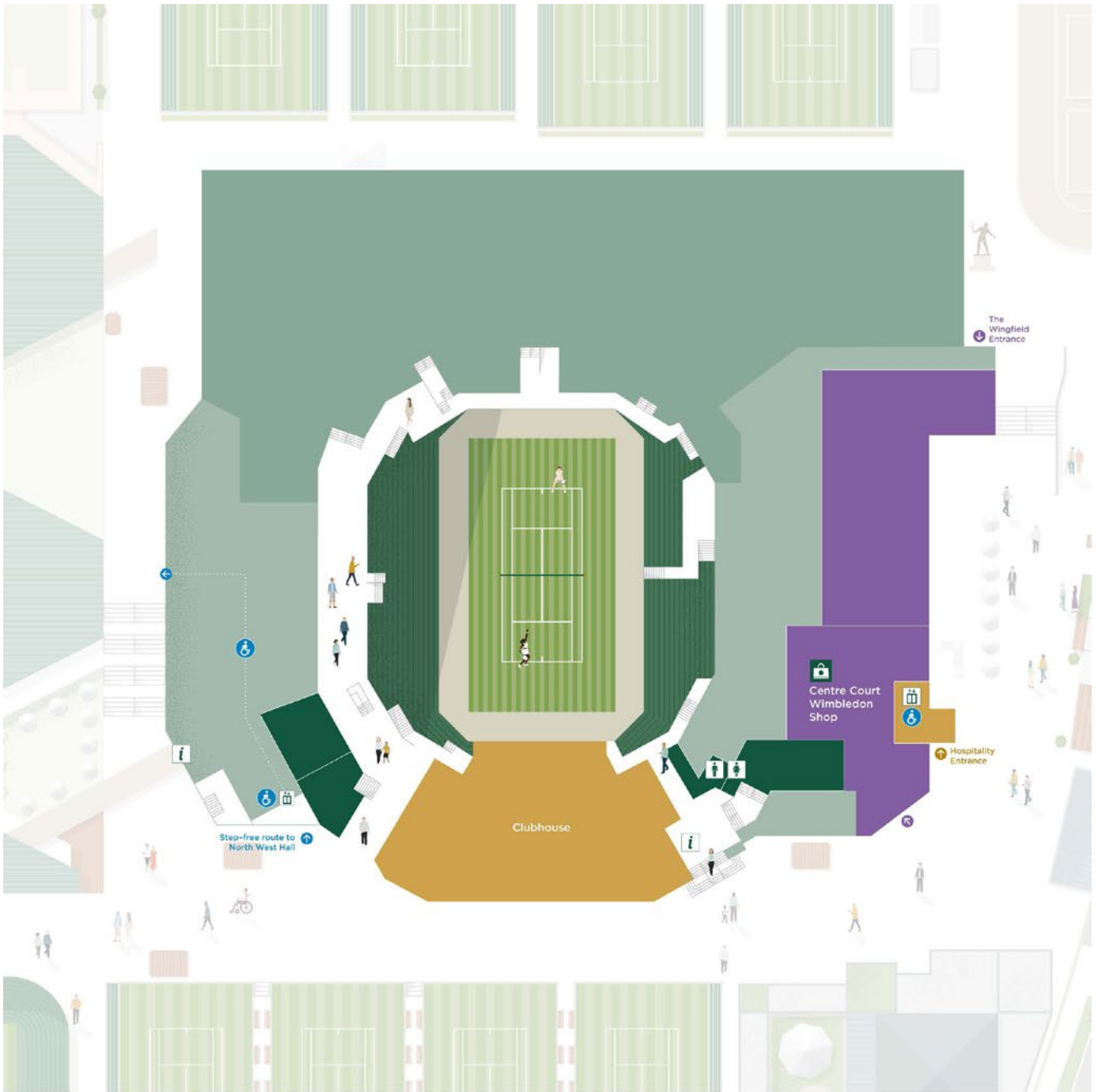
Walled Garden Bar A variety of beers, wines, spirits and soft drinks.

The Official Sipsmith Swan Trikes
Sipping in style around The Championships has never been so easy - look out for the iconic copper trikes where you can pick up a perfectly crafted gin and tonic to sensationally sip on the go.

PLACES OF INTEREST


Wimbledon Foundation
Visit the Wimbledon Foundation Kiosk to take a photo on 'Centre Court', pick up an Explore Wimbledon activity booklet and find out more about how we champion opportunity for all.

Rose Arbour
Sit and savour the beauty of Wimbledon's renowned floral displays, including two varieties of climbing rose.



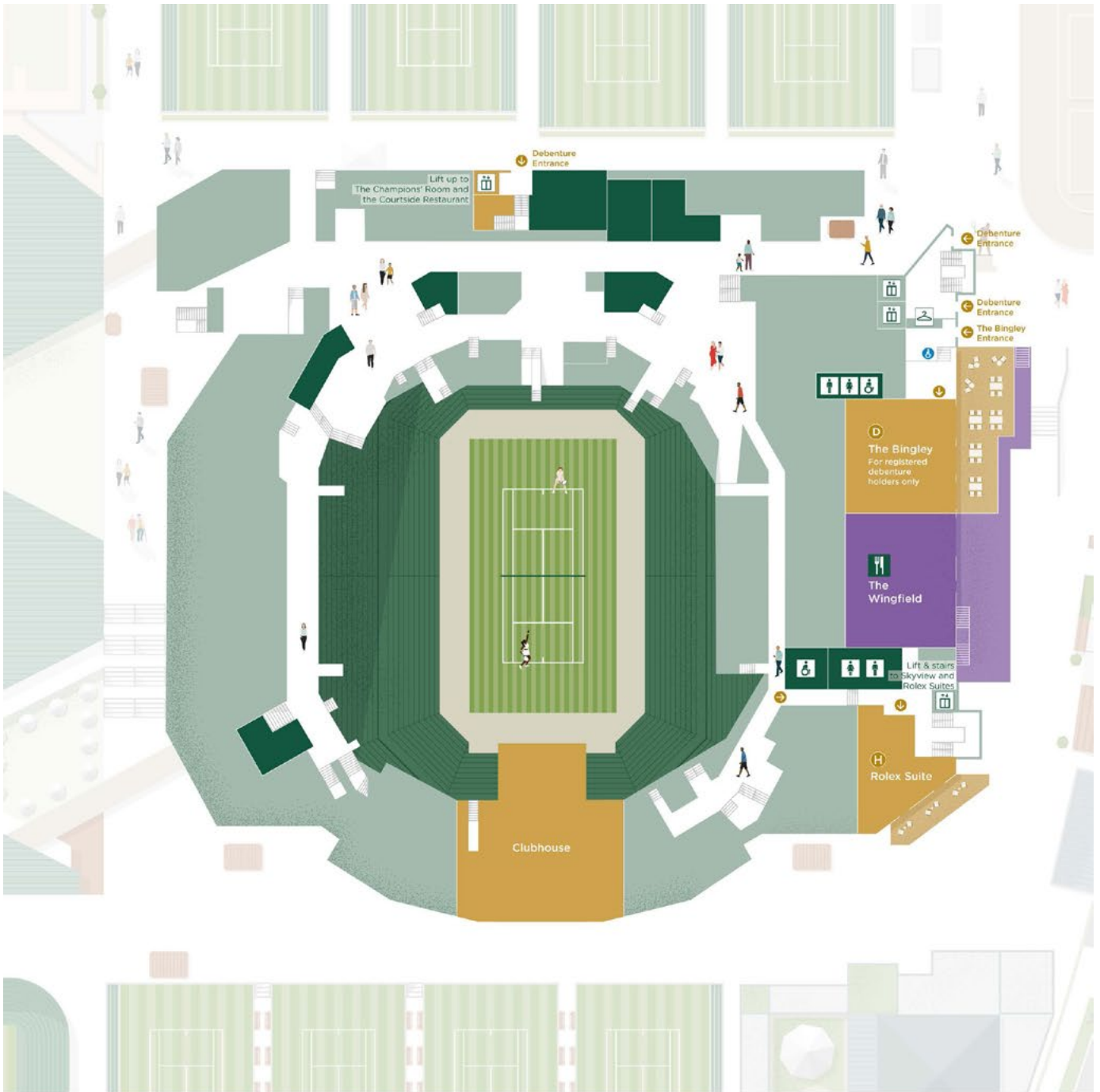
CENTRE COURT DEBENTURE & HOSPITALITY LEVEL 1

KEY

-  Toilets
-  Lift
-  Information
-  Wimbledon Shop

-  Entrance
-  Accessible Route



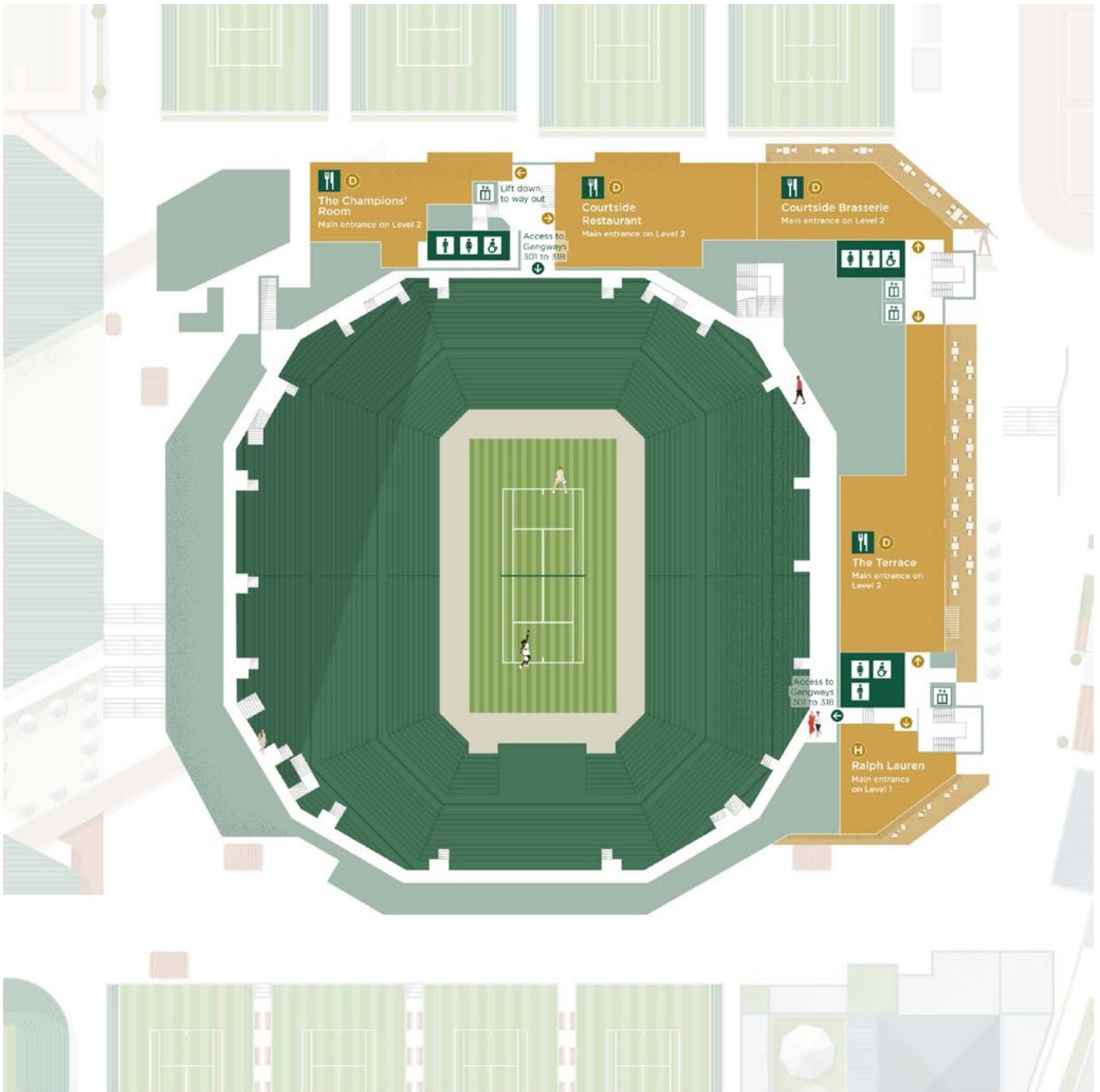


**CENTRE COURT
DEBENTURE & HOSPITALITY
LEVEL 2**

KEY

-  Toilets
-  Accessible Toilet
-  Lift
-  Cloakroom
-  Restaurant
-  Debenture
-  Hospitality
-  Entrance
-  Accessible Route





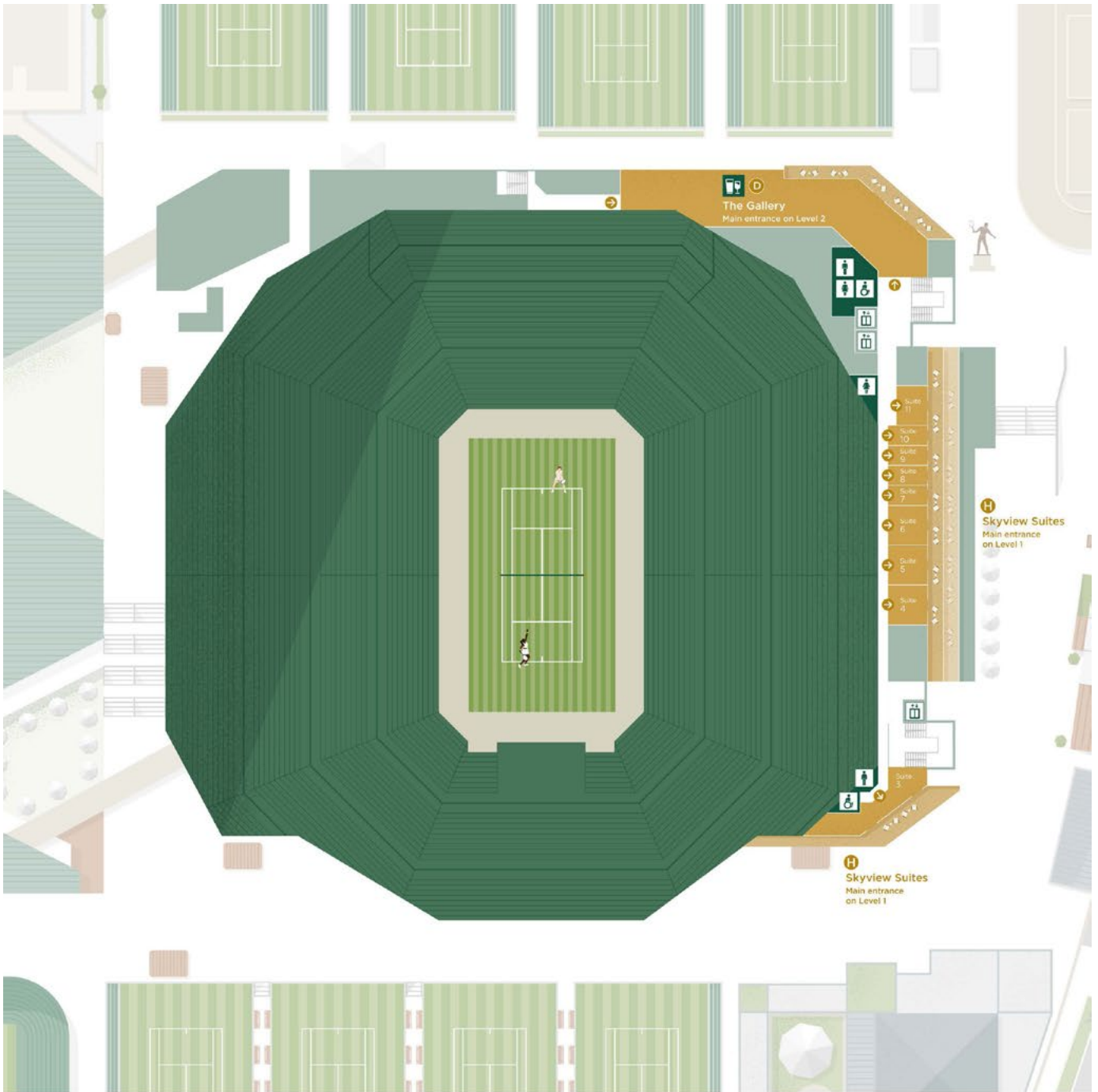
CENTRE COURT DEBENTURE & HOSPITALITY LEVEL 3

KEY

- Toilets
- Accessible Toilet
- Lift
- Restaurant
- Debenture
- Hospitality
- Entrance



NORTH

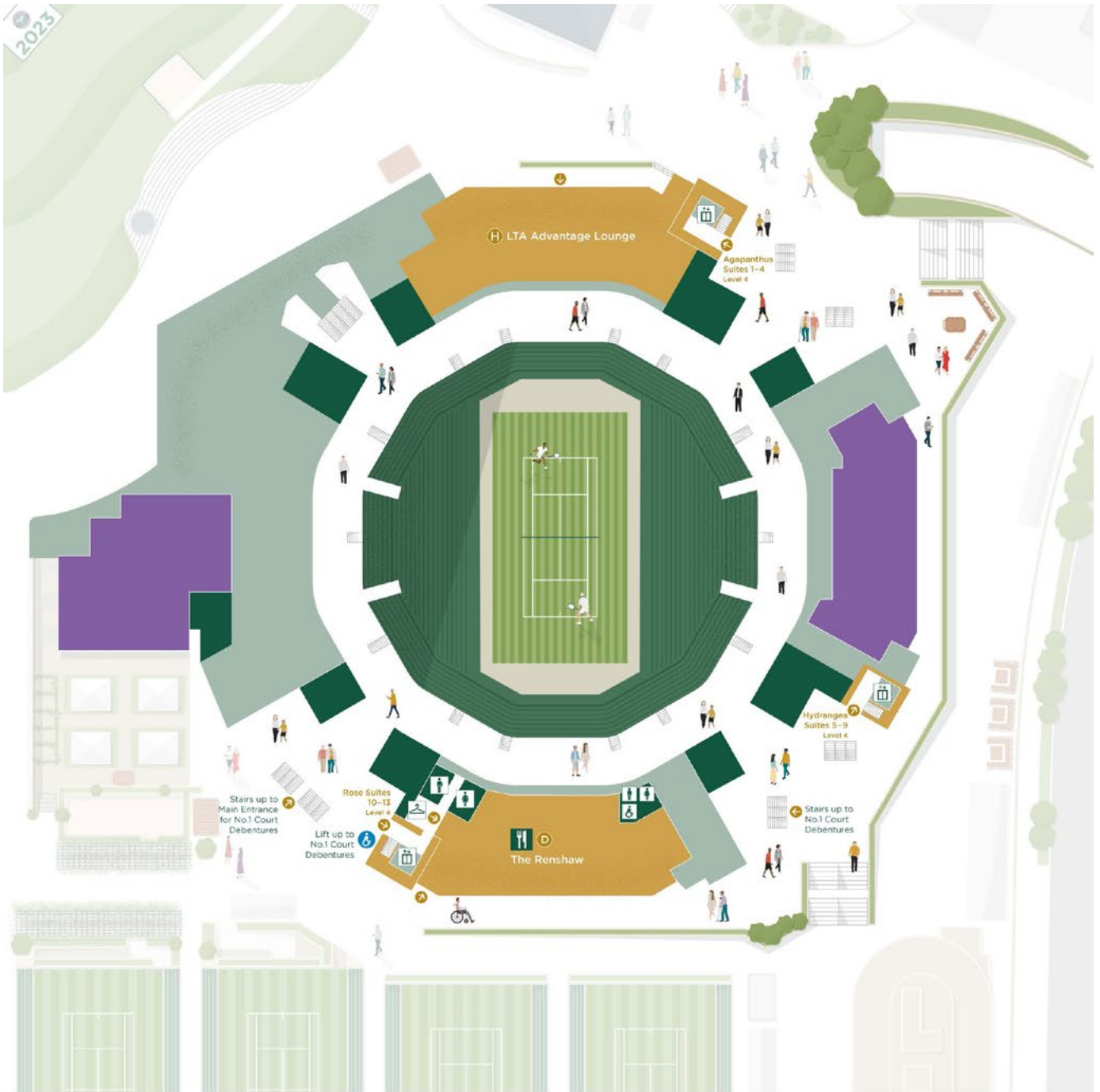


CENTRE COURT DEBENTURE & HOSPITALITY LEVEL 4

KEY

-  Toilets
-  Accessible Toilet
-  Lift
-  Bar
-  Debenture
-  Hospitality
-  Entrance



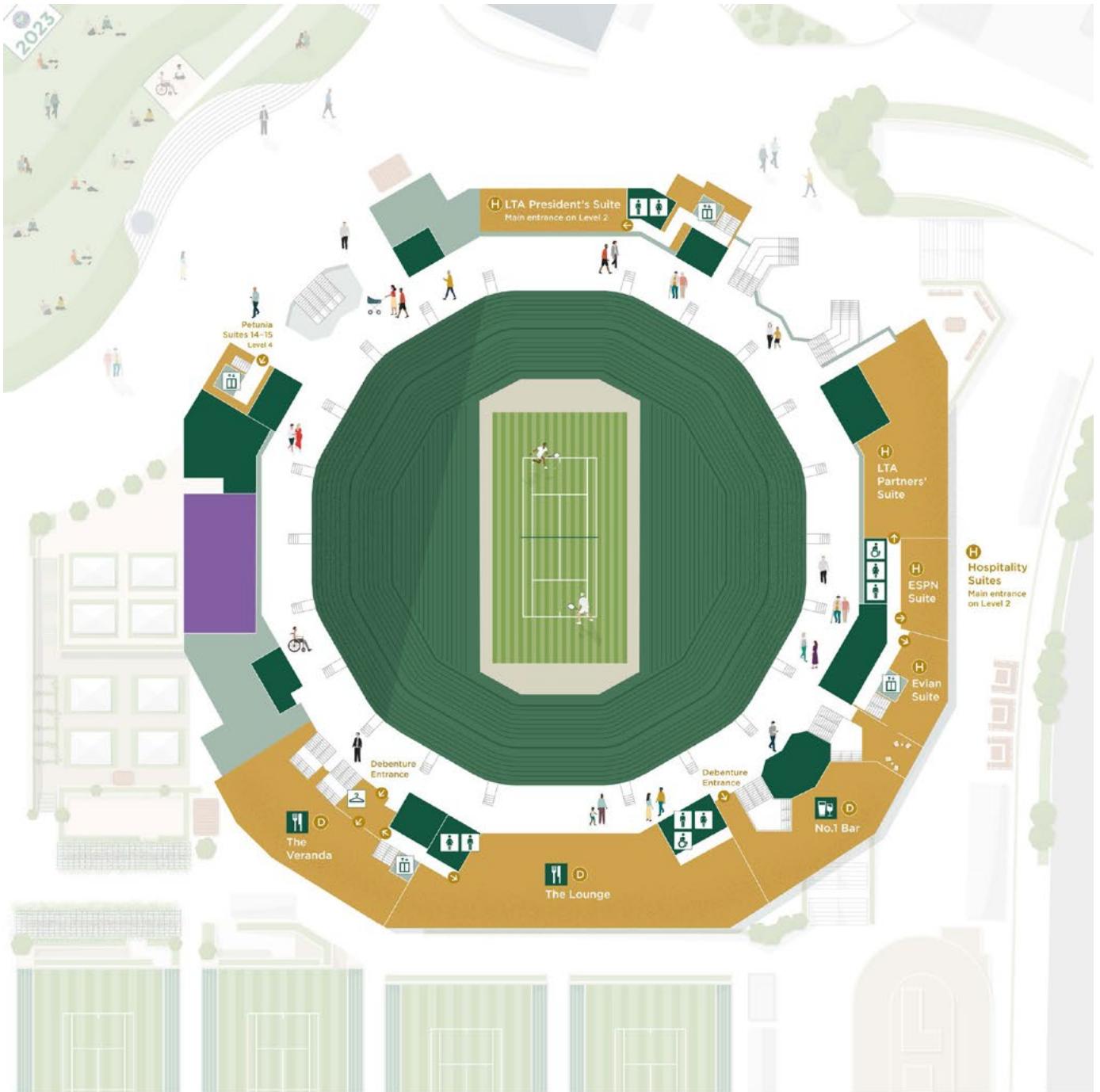


**No.1 COURT
DEBENTURE & HOSPITALITY
LEVEL 2**

KEY

-  Toilets
-  Accessible Toilet
-  Lift
-  Cloakroom
-  Restaurant
-  Debenture
-  Hospitality
-  Entrance
-  Accessible Route



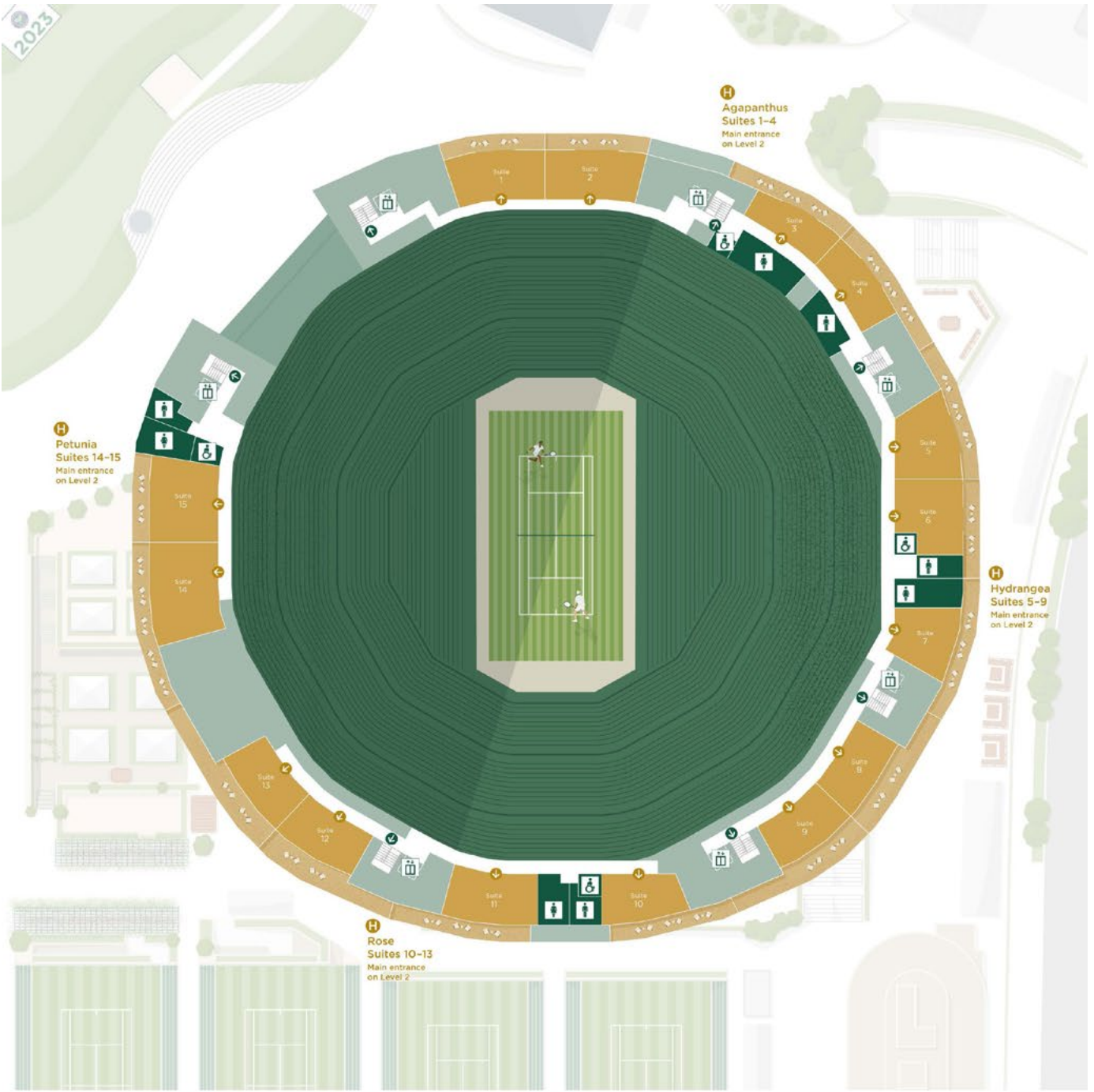


No.1 COURT DEBENTURE & HOSPITALITY LEVEL 3

KEY

- Toilets
- Accessible Toilet
- Lift
- Cloakroom
- Bar
- Restaurant
- Debenture
- Hospitality
- Entrance





**No.1 COURT
DEBENTURE & HOSPITALITY
LEVEL 4**

KEY

-  Toilets
-  Accessible Toilet
-  Lift
-  Hospitality
-  Entrance





CENTRE COURT

NORTH WEST HALL

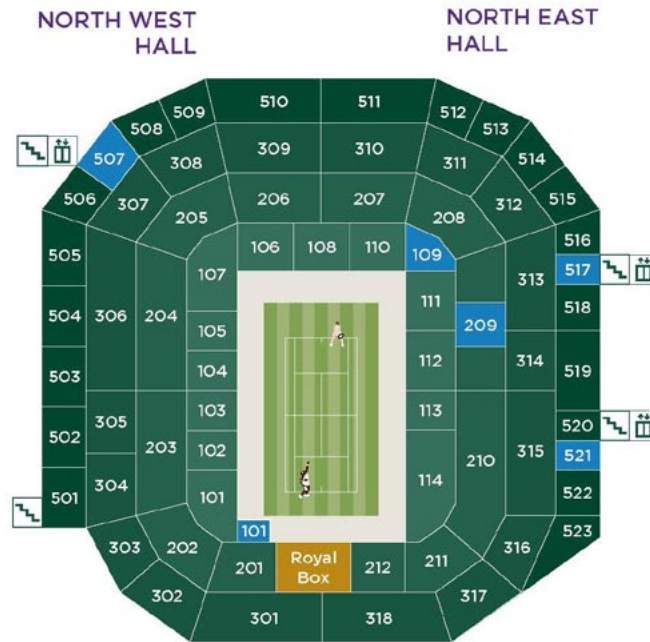
Level 1	104-106
Level 2	204-206
Level 3	306-309
Level 5	505-510
Accessible viewing	507

OUTSIDE STAIRCASE

Level 5	501-504
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SOUTH WEST HALL

Level 1	101-103
Accessible viewing	101
Level 2	202-203
Level 3	301-305



NORTH EAST HALL

Level 1	107-113
Accessible viewing	109
Level 2	207-209
Accessible viewing	209
Level 3	310-314

OUTSIDE STAIRCASE & LIFT

Level 5	511-514
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OUTSIDE STAIRCASE & LIFT

Level 5	515-523
Accessible viewing	517, 521

SOUTH EAST HALL

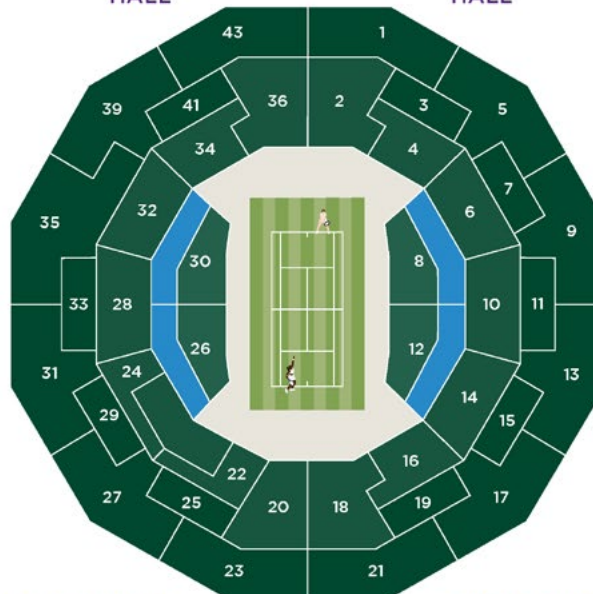
Level 1	114-115
Level 2	210-212
Level 3	315-318

No.1 COURT

NORTH WEST HALL

Level 2	28, 30, 32, 34, 36
Accessible viewing	30
Level 3	33, 35, 37, 39, 41, 43

NORTH WEST HALL



NORTH EAST HALL

Level 2	2, 4, 6, 8, 10
Accessible viewing	8
Level 3	1, 3, 5, 7, 9, 11

SOUTH WEST HALL

Level 2	20, 22, 24, 26, 28
Accessible viewing	26
Level 3	23, 25, 27, 29, 31, 33

SOUTH WEST HALL

SOUTH EAST HALL

Level 2	10, 12, 14, 16, 18
Accessible viewing	12
Level 3	11, 13, 15, 17, 19, 21

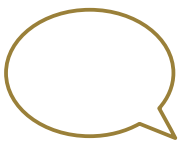


GUEST SERVICES



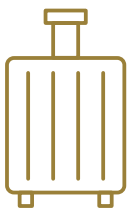
First Aid & Pharmacy

First Aid at The Championships is provided by St John Ambulance. See the **map** for First Aid posts and location of the Pharmacy.



Hosts

Hosts will be stationed along the guest journey from the Arrival Hub, through Gate 4 and to the Suites. Suite Hosts will be located at reception desks at the top of each entrance staircase within No.1 Court to answer any questions.



Left Luggage

Located within the Arrival Hub in Car Park 5. Please note that bags deposited should be no bigger than 60cm x 45cm x 25cm/24" x 18" x 10" (aircraft cabin size). This facility is free of charge and all bags will be searched before being accepted into the left luggage facilities.



Lost Property

Lost property is situated under No.3 Court near Gate 13. Please call **020 8971 2251** or **click here**.



Shops

We have three official Wimbledon Shops and five express shops located around the Grounds. Check the **map** or use the Wimbledon App to find out which one is closest to you.



Smoking

Smoking (including vaping) is not permitted on courts, in buildings, in any queue or on The Hill. When smoking, please be considerate of other guests.



Ticket Resale, proudly supported by Barclays

Subject to availability, after 3pm you may purchase returned Show Court tickets from the Ticket Resale Kiosk north of Court 18 adjacent to The Hill. Tickets cost £15 for Centre Court and No.1 Court, and £10 for No.2 Court. All proceeds go to the Wimbledon Foundation.



Water Refills

Please keep hydrated and refill your bottle for free at bottle refill points throughout the Grounds.



Wi-Fi

Free Wi-Fi is available in all suites. After connecting to 'Wimbledon Guest Wi-Fi' you will be prompted to enter your details and will then be connected.

Free Wi-Fi is also available on The Hill and along the east side of the Grounds including Parkside and the Tea Lawn.



Wimbledon Lawn Tennis Museum

Located at Gate 4, open daily until 10pm (or 30 minutes after end of play). Free of charge to all guests during The Championships.





PARTNER ACTIVATIONS



American Express Fan Experience

Fun and interactive experience next to Gate 11a in the Southern Village for all guests.

American Express Cardmember Lounge

An exclusive area next to Gate 12 for Cardmembers to relax and recharge.



Babolat Experience

Experience the art of racket stringing with our Official Stringer.

Barclays Fanzone

Get closer to the action at the Barclays Fanzone in Aorangi, with Barclays meet and greet sessions, and your chance to experience Wimbledon greatness.



Barclays Clubhouse

Head to the Barclays Clubhouse at Parkside for the chance to win tennis, football and entertainment prizes with exclusive customer perks.



IBM Experience

Learn about the technology in place at Wimbledon, including the latest innovations for this year's Championships.



Jaguar

Visit Aorangi to explore the all-electric Jaguar I-Pace, used in the official Wimbledon courtesy fleet as part of our Environment Positive commitment.



Champagne Lanson Bar

Enjoy a range of classic champagnes in the beautiful surroundings of the Centenary Garden.



Centenary Coffee By Lavazza

Coffee lovers can enjoy full barista service and a wide menu of coffee recipes, from a cappuccino in the morning to an espresso martini in the afternoon.

The Hill Coffee By Lavazza

Coffee lovers can enjoy full barista service and a wide menu of coffee recipes while relaxing on The Hill.



OPPO Inspiration

Experience the latest photography capabilities of our Official Smartphone and learn more about the image technology in use at Wimbledon.



Pimm's Bar On The Tea Lawn

Enjoy one of our classic summer drinks, garnished with fruit and of course a sprig of mint.

Pimm's On The Hill

Savour a pre-mixed classic summer drink in the beautiful, floral surroundings of The Hill.

Ralph Lauren Store

Shop the Wimbledon Collection from our Official Outfitters and create your own personalised product.



The Café At Ralph Lauren

New to the Southern Village in 2023, The Cafe at Ralph Lauren offers an in-store experience, providing a range of small bites and light refreshments.

Pergola Bar By Sipsmith

We are delighted to welcome you to sip in style and soak up the joys of Wimbledon. Whether you fancy a delicious gin and tonic in the sunshine, or a sensationally sippable spritz - we have the perfect range for you.



The Official Sipsmith Swan Trikes

Sipping in style around The Championships has never been so easy - look out for our iconic copper trikes where you can pick up a perfectly crafted gin and tonic to sensationally sip on the go.



Long Bar By Stella Artois

Stella Artois invites you to experience the perfect serve at the Long Bar.



Vodafone Connection Experience

Discover how our Official Connectivity Partner is helping tennis fans feel the connection through their reliable, award-winning network.





FOLLOW THE ACTION

Keep up to date with the latest Wimbledon news, scores and behind-the-scenes content wherever you are.

wimbledon.com

Log in with **myWIMBLEDON** to follow your favourite players, receive personalised highlight reels and follow live point by point scores.

REGISTER WITH **myWIMBLEDON** >

The Wimbledon App

You will need the Wimbledon App in order to display your ticket, but make sure you check out the interactive map and other guest information to make the most of your day.

DOWNLOAD THE WIMBLEDON APP ON IOS >

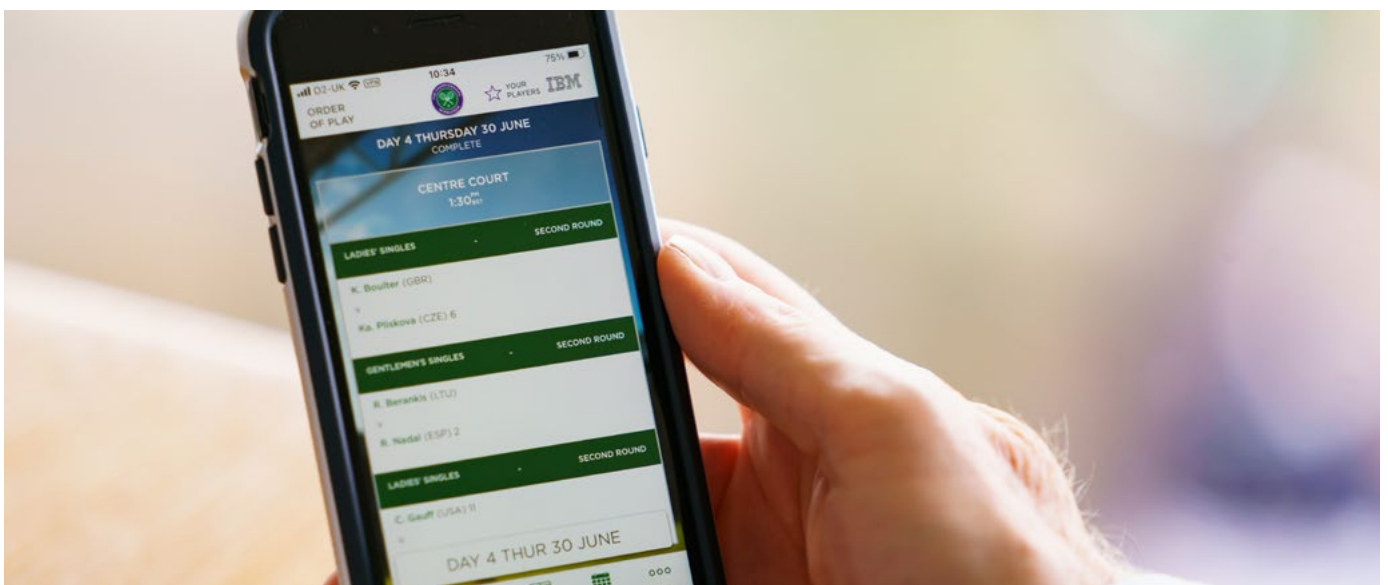
DOWNLOAD THE WIMBLEDON APP ON ANDROID >

Daily Content during the Fortnight

A range of live and on-demand video content will be available to enjoy on **Wimbledon.com**, the Wimbledon App and Wimbledon's social channels, covering the breadth of the Wimbledon experience.

The Wimbledon Radio Channel will return again, offering coverage of The Championships from morning to close of play, and is accessible via **Wimbledon.com** or 87.7FM.

Social Media



HAVE AN ENJOYABLE DAY AT THE CHAMPIONSHIPS.