



A GUIDE TO QUEUEING





Thank you for visiting The Championships.

Whether you're a regular visitor to SW19 or are visiting for the first time, this this guide will provide you with all the information needed about the Queue, and for your day once you are inside the Grounds. We hope you find it useful.

To improve your experience in the Queue, we are requesting that all guests download the Wimbledon App and create a *myWimbledon* account. Our stewarding team will scan your *myWimbledon* ID to check you into the Queue, and in doing so you will be kept up to date on the status of the Queue, view information about the food and drink options that are available in the Queue Village and will receive communications during your visit to The Championships.

Finally, we wanted to let you know that with your support, we are committed to using the heritage and resources of Wimbledon to help make a difference at a local, national and international level through the work of the Wimbledon Foundation and in our support of the LTA. You can find out more at [foundation.wimbledon.com](https://www.foundation.wimbledon.com)

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THE QUEUE

Wimbledon remains one of the very few major sporting events where you can buy premium tickets on the day of play.

The Queue for The Championships 2024 starts at 2pm Sunday 30 June, and will offer the opportunity to purchase both Show Court and Grounds Pass tickets, depending on availability.

Please check [wimbledon.com](https://www.wimbledon.com) for the status of the Queue.



HOW TO JOIN THE QUEUE

The Queue starts in Wimbledon Park and is managed by a team of experienced stewards, who are available 24 hours a day to help and guide you.

The stewards operate a Code of Conduct for the Queue, which is available to read on pages 22-23.

When you arrive you should proceed to the end of the Queue where you will be issued with a Queue Card.

This card is numbered and dated and should be retained until you have purchased your ticket.

If you haven't already done so, you will be asked to download the Wimbledon App and create a *myWimbledon* account. Guest Wi-Fi is available in the Guests Services kiosk should you require it.

The stewards will scan your *myWimbledon* ID in order to check you into the Queue, and by doing so you will be able to view the status of the Queue, and information about the food and drink and partner activity that is available in the Queue Village.

Unfortunately, we cannot provide information regarding how long you will have to queue for. However, our aim is to get everyone into the Grounds as quickly as possible once the gates open until we reach capacity.

STAYING OVERNIGHT

If you are staying overnight, please be aware that only two person tents are permitted. You will be woken up between 5.30am and 6am and asked to leave your bags and equipment in the left luggage facilities.

FACILITIES IN THE QUEUE

There are a number of facilities available in the Queue Welcome area in Wimbledon Park, including toilets, water refill stations, a variety of food outlets, first aid provisions and phone charging stations.

Wi-Fi is available at the Guest Services kiosk, and portable phone chargers are available to hire from a machine adjacent to the kiosk.

Left luggage facilities are also available in Wimbledon Park. This opens at 5.30am and closes one hour after play ends for the day. Bags will be searched before they are accepted.

- A £5 charge applies to depositing overnight camping equipment, such as tents. A £1 charge applies to all other items (please note all transactions must be cashless).
- Please note that bags deposited should be no bigger than 60cm x 45cm x 25cm/ 24" x 18" x 10" (aircraft cabin size). Bags larger than this will not be accepted.
- Unclaimed items will be transferred to the Lost Property office and must be collected before the end of The Championships. Please contact the office on **020 8971 1066** to arrange collection.

The Queue Village, located after the ticket sales tent, contains a large screen with a seating area, Official Partner activations and a range of food and drink options.

We encourage you to enjoy this space before heading into the Grounds.

ACCESSIBILITY SERVICES

There are facilities for guests who need assistance to wait nearer the Grounds. Please ask a steward for assistance when you arrive. Entry into the Grounds for all visitors will be in Queue Card number order.

For those who need accessibility information, please visit the Accessibility page on wimbledon.com. Remember to also collect a Radar key from your entry gate if required, as this will give you access to our accessible toilet facilities throughout the Grounds.

To ensure that all guests have the best experience possible, it is recommended that individuals with accessibility requirements bring adequate support with them, particularly if joining the overnight Queue. Please note, stewards are not trained to deliver personal care and will have specific duties to undertake to maintain the overall health and safety of the event.

Please note that neither the AELTC nor St John Ambulance provide wheelchairs for visitors.

Court seating for wheelchair users:

- **Centre Court, No.1 Court and No.2 Court** – wheelchair user seating is reserved for ticket holders.
- **No.3 Court** – reserved and unreserved spaces for wheelchair users are available on No.3 Court on the west side via Gangway 10.
- **Outside courts** – there are unreserved spaces for wheelchair users on all outside courts. The location of these spaces is marked on the map of the Grounds.

TICKETS

TICKETS AVAILABLE TO THE QUEUE

Tickets available on a daily basis are as follows:

Centre Court - A limited number of tickets are available for the first 10 days only. Tickets for the final four days are sold in advance.

No.1 Court - A limited number of tickets are available each day of the event.

No.2 Court - A limited number of tickets are available for the first 10 days only.

Grounds ticket - A Grounds ticket gives you entry to the Grounds where you can watch matches in unreserved seats on - No.3 Court, Court 12 and Court 18. Outside courts 4, 5, 6, 7, 8, 9, 10, 11, 14, 15, 16 and 17 also have unreserved seating. For No.3 Court, a queue operates from the southern end.

TICKET RESALE

Subject to availability, you can purchase returned Show Court tickets, not before 3pm, for **£15** for Centre Court and **£10** for No.1 Court and No.2 Court tickets, from the Ticket Resale kiosk north of Court 18 near the top of St Mary's Walk. The proceeds (net of VAT) from Ticket Resale are donated to the Wimbledon Foundation.

Visitors who are unable to visit the Ticket Resale kiosk due to its location should go to the Ticket Office next to Gate 3 (inside the Grounds) .

CURTAILMENT OF PLAY

We have a Curtailment of Play policy outlining refunds offered if play is cancelled. Full details are available at wimbledon.com



SOCIAL MEDIA

Please do not share or post pictures of your tickets on any form of social media or websites. People may use the details and offer them for sale elsewhere to defraud/ attempt to defraud third parties or other individuals into buying them. This may result in ticket holders encountering difficulties when visiting Wimbledon.

PLEASE NOTE: TICKET WARNING

Do not buy tickets from touts or other unauthorised agents; they will not gain you entry to the Grounds.

Tickets with the word 'debenture' printed on them in place of the price may be legally transferred or sold on; however, we advise guests to check that any tickets they are offered by unofficial websites are indeed debenture tickets.

All other tickets are strictly non-transferable and must neither be sold nor advertised or offered for sale whether on the internet, in newspapers or elsewhere. Any such tickets which are transferred, advertised or offered for sale will be void.

The AELTC takes active steps to monitor advertisements and sales, including those made via shops and internet sites. Sellers of non-debenture tickets will be contacted and may be prohibited from receiving tickets.

THE WIMBLEDON PUBLIC BALLOT

The Championships 2025 will take place from 30 June - 13 July. Please check [myWimbledon](#) or [wimbledon.com](#) from August 2024 for the latest information about the Public Ballot.



2024 TICKET PRICES

FIRST WEEK		CENTRE COURT		No.1 COURT		No.2 COURT	No.3 COURT	GROUNDS TICKETS#
		A	B	A	B			
MONDAY	1 JULY	£90	£80	£80	£65	£50	£50	£30
TUESDAY	2 JULY	£90	£70	£80	£65	£50	£50	£30
WEDNESDAY	3 JULY	£105	£90	£95	£80	£60	£60	£30
THURSDAY	4 JULY	£105	£90	£95	£80	£60	£60	£30
FRIDAY	5 JULY	£140	£115	£130	£105	£80	£80	£30
SATURDAY	6 JULY	£140	£115	£130	£105	£80	£80	£30
SUNDAY	7 JULY	£170	£140	£150	£125	£95	£65	£30
SECOND WEEK								
MONDAY	8 JULY	£170	£140	£150	£125	£95	£65	£30
TUESDAY	9 JULY	£200	£165	£185	£155	£50	£50	£25
WEDNESDAY	10 JULY	£200	£165	£185	£155	£50	£50	£25
THURSDAY	11 JULY	£235	£200	£85	£70	AVAILABLE ONLY		£25
FRIDAY	12 JULY	£235	£200	£85	£70	FOR AS MANY DAYS AS		£20
SATURDAY	13 JULY	£275	£230	£50	£40	A FULL PROGRAMME CAN		£20
SUNDAY	14 JULY	£275	£230	£50	£40	BE MAINTAINED		£20

* THE LAST FOUR DAYS ON CENTRE COURT ARE NOT SOLD AT THE SALES STRUCTURE.

GROUNDS TICKETS, AVAILABLE ON THE DAY OF PLAY ONLY, ENTITLED USE OF STANDING ROOM AND UNRESERVED SEATING ON COURTS 3-18 SUBJECT TO AVAILABILITY. ENTRY AT ANY TIME IS SUBJECT TO GROUNDS CAPACITY, WHICH DOES VARY.

PROVISIONAL PROGRAMME OF PLAY

EARLIEST START DATES

The following is only a guide and may change due to circumstances beyond the AELTC's control, e.g. weather, player injury etc.

DAYS 1-7

From Monday	Gentlemen's & Ladies' Singles
From Wednesday	Gentlemen's & Ladies' Doubles
From Friday	Mixed Doubles
From Saturday	Boys' & Girls' Singles

DAYS 8-14

Monday	Boys' Doubles
Tuesday	Gentlemen's & Ladies' Singles QF Gentlemen's & Ladies' Doubles QF Wheelchair Singles Girls' Doubles Mixed Doubles SF Invitational Doubles
Thursday	Ladies' Singles SF Gentlemen's Doubles SF Mixed Doubles Final
Wednesday	Wheelchair Doubles
Friday	Gentlemen's Singles SF Ladies' Doubles SF
Saturday	Ladies' Singles Final Gentlemen's Doubles Final
Sunday	Gentlemen's Singles Final Ladies' Doubles Final

The Championships takes place over 14 days, with the Middle Sunday now a permanent addition to the schedule.

The mixed doubles competition will be a 32 draw size with the final schedule to take place on Thursday, following the ladies' singles semi-finals on Centre Court.

The 14&U Junior Championships will take place during the second weekend.



QUICK TIPS FOR THE DAY

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We want everyone who comes to visit The Championships to have a memorable experience. Here are some suggestions to ensure you make the most of your day:

BEFORE YOU LEAVE HOME

- Check your travel options. Transport routes and roads around the Grounds will be very busy. Visit the Transport for London website to plan your journey by train, tube, bus or tram at tfl.gov.uk, or visit wimbledon.com for information on other transport options.
- Come prepared for all weather conditions.
- Bring your photo ID.
- Wear comfortable footwear, our Grounds are large and hilly.
- Think about what you are going to bring with you. Bag sizes are restricted and some items are prohibited (check page 25).
- If you face challenges/difficulties with distances or hilly ground, it may be easier for you to bring a wheelchair (please note that neither the AELTC nor St John Ambulance are able to provide these for guests).
- Consider the food options available via wimbledon.com. We have a selection of vegan, vegetarian and gluten-free options available across the Grounds; however, visitors with special dietary requirements should bring with them what they need to eat and drink throughout the day.
- Download the Wimbledon App, this will give you the very latest information in advance and while you're here.

AROUND THE GROUNDS

- The Grounds can be crowded and you may have to queue to get into your court so allow plenty of time to move around.
- There are no supporting rails in tiered sections of the stands, be careful in these areas.
- Please don't leave anything unattended, even next to your seat.

- Always keep your ticket with you.
- Smoking (including vaping) is not allowed on courts, in buildings, in any queue or on The Hill. When smoking please be considerate of other guests.

AROUND THE COURTS

- Remember to switch your phone or tablet to silent when around the courts, and please ensure your flash is disabled if you choose to take photos.
- You may only enter or leave a court at the change of ends or between matches, never during a game or tie-break.
- Please don't make any noise during a rally.
- Players love applause, but we ask you not to clap a net cord or double fault.
- Only plastic or cardboard cups and uncorked bottles are permitted on the courts.

GOING HOME

- Please hand in or offer your Show Court tickets for scanning as you leave the Grounds, these will be resold for charity via the Wimbledon Foundation.
- If travelling by public transport:
 - i. For Wimbledon and the south, please exit via Gates 11a, 12 or 13 for taxis, bus shuttle to Wimbledon Station and Park & Ride services.
 - ii. For Southfields and the north, please leave via Gate 1 for a 15-minute walk to Southfields Station.



MAP OF THE GROUNDS



THE GROUNDS

AORANGI

A place for true tennis fans, Aorangi offers a selection of Official Partner experiences as well as the opportunity to get up close to your favourite players at the Practice Courts.



CENTENARY GARDEN

A place to relax and soak up the atmosphere whether it's over a coffee, a drink, a snack or a more substantial lunch.



THE HILL

Where better to watch all the action than in front of the big screen on the famous Hill. This is also where you will find the Ticket Resale Booth.



PARKSIDE

This lively part of the Grounds offers numerous food and drink options, including picnic collection, as well as the No.1 Court Official Shop.



SOUTHERN VILLAGE

This bustling part of the Grounds has several food and drink choices, fan experience options, tech activation and shopping. Or simply relax in a deckchair in front of the large screen.



TEA LAWN

The heart of the Grounds, the Tea Lawn offers access to the Museum, Official Shop and the renowned Wingfield Restaurant. Stop for some strawberries and cream!



WALLED GARDEN

A beautiful part of the Grounds offering space to enjoy a wide selection of food and drink options surrounded by Wimbledon's famous floral displays.

	Toilets
	Accessible Toilet
	Baby Change
	Changing Places
	Information Point
	Lift
	Steep Gradient
	First Aid
	Left Luggage
	Lost Property
	Mobility Scooters
	Phone Charging
	Ticket Resolution
	Shuttle Bus
	Taxi Rank
	Private Taxi

FOOD, DRINK & RETAIL

	Bar
	Evian Refill
	Hot Drinks
	Ice Cream
	Pharmacy
	Picnic Collection
	Pizzeria
	Restaurant
	Strawberries & Cream
	Takeaway Cold Food
	Takeaway Hot Food
	Used Balls
	Museum
	Wimbledon Shop

MEMBERS, DEBENTURE & HOSPITALITY

	Debenture Information
	Debenture
	Members
	Hospitality

ACCESSIBILITY

	Accessibility Services
	Reserved Accessible Viewing
	Unreserved Accessible Viewing
	Accessible Routes & Drop-off






















MAP OF THE QUEUE



THE QUEUE & AELTC WIMBLEDON PARK

TICKET HOLDERS

-   Toilets
-  Baby Change
-  Bottle Refill
-  First Aid
-  Left Luggage
-  Phone Charging
-  The Queue Ticket Sales
-  Takeaway Hot Drinks
-  Takeaway Hot / Cold Food
-  Wimbledon Shop
-  Bike Hub
(including hire bikes)
-  Taxi Rank / Private Taxis
-   Car Park Entrances
-   Blue Badge Parking
-   Mobility Waiting Area



NORTH



1 minute

CHAMPIONSHIPS INFORMATION

GROUND'S OPENING & MATCHES

The Grounds are open from 10am daily.

Play starts on outside courts at 11am, on No.1 Court at 1pm and Centre Court at 1.30pm, apart from Finals weekend when play starts on No.1 Court at 11am and on Centre Court at 2pm.

The Order of Play for the following day is available each evening after 8pm at wimbledon.com, and daily in the Official Programme.

The Referee may change the Order of Play during the day depending on the progress of matches on each court, and the weather. Keep up to date with the latest schedule on wimbledon.com

Remember that tickets are for the court specified on the date shown and entitle the ticket holder to entrance to that court and not to viewing a particular match or round of matches.

BABIES & CHILDREN

A day at The Championships is an exciting and memorable experience for guests of all ages.

A ticket is not required for those under five, although please note that babies and children under five are not permitted into the Show Courts (Centre Court, No.1 Court, No.2 Court and No.3 Court and Courts 12 and 18).

Children over five and under 16 are welcome into all courts, provided they are accompanied by an adult at all times and have their own seat.

Wristbands are available for children under 16. These allow the parent/guardian to write their contact number on it should the child get lost during their visit.

Baby changing facilities are provided throughout the Grounds and a family room is located in Wimbledon Park, opposite Gate 4.

INFORMATION POINTS

Our Guest Services team are located throughout the Grounds and will be happy to answer any questions.

LOST PERSONS

If you are making queries regarding lost persons or children please speak to a steward and/or the nearest entry gate or Information Point.

LOST PROPERTY

Situated under No.3 Court, near Gate 13. Call **020 8971 2251** or search 'lost property' on wimbledon.com for details.

MUSEUM

Located inside the Grounds at Gate 4, Wimbledon Lawn Tennis Museum is open during The Championships from 10am to 10pm (or 30 minutes after play finishes), and is free to all ticket holders.

WI-FI

We have free public Wi-Fi available in the Guest Services kiosk in Wimbledon Park Merton and along the Queue in AELTC Wimbledon Park.

WIMBLEDON FOUNDATION

The Wimbledon Foundation is the charity of The All England Lawn Tennis Club and The Championships, and aims to help change people's lives using the resources and heritage of Wimbledon. The proceeds (net of VAT) from Ticket Resale are donated via the Wimbledon Foundation to charities and community organisations.

Come and meet the team at the No.1 Court South West Hall.

THE QUEUE CODE OF CONDUCT

The AELTC, in accordance with statutory authority, reserves the right to refuse entry to anyone adopting unreasonable social behaviour or who causes obstruction, danger or annoyance and/or commits any action against the spirit of this Code of Conduct.

Please help our stewards by taking note of these important points relating to the Queue:

- You are in the Queue if you join it at the end, and have been issued with a valid numbered and dated Queue Card. You must retain your Queue Card until you reach the ticket sales structure where you can purchase a Championships ticket.
- Queue Cards are strictly non-transferable. You may not reserve a place in the Queue for somebody else.
- Keep your Queue Card with you at all times. Queue Cards may be checked at the entrance to Wimbledon Park from 10pm.
- Temporary absence from the Queue for purchase of refreshments or toilet breaks etc. should not exceed 30 minutes.
- Overnight queuers must only use tents which accommodate a maximum of two persons, and one person should be present at all times. Gazebos must not be brought to the Queue.
- Unattended items will be removed and may be destroyed by the police.
- Barbecues, camping stoves or fires are not permitted in the Queue or in Wimbledon Park.
- Smoking/vaping in the Queue is strictly forbidden.
- Antisocial behaviour likely to cause annoyance or offence to other queuers will not be tolerated. Loud music must not be played at any time.
- Excessive consumption of alcohol and/or drunken behaviour will not be tolerated.
- Do not play music or ball games etc. after 10pm.
- All litter should be put in the refuse bags/bins provided.

- Any take-away food deliveries must be arranged for collection at the Wimbledon Park Road gate only and must arrive before 10pm.

We would request that everyone in the Queue respects both Wimbledon Park and local residents. Antisocial or inappropriate behaviour will not be tolerated, and will result in the confiscation of your Queue Card and removal from the Queue.

Confiscation of a Queue Card by the stewards, security officers or the police constitutes a refusal of entry to the Grounds.



SECURITY (PROHIBITED ITEMS)

We work closely with the Metropolitan Police to ensure the safety of everyone in our Grounds. In order to achieve this, security measures are in place at all times, which means that at your point of entry, we will search both you and your bags.

Bag sizes are restricted to 40cm x 30cm x 30cm (16" x 12" x 12"). Please bear in mind that it takes longer to search multi-pocketed bags/backpacks therefore your choice of bag will impact how long the search will take.

Restrictions are in place on what you can bring into the Grounds – see prohibited items to the right. Any prohibited items inadvertently brought to The Championships can be deposited at left luggage facilities outside the Grounds (see map on pages 16 and 18).

Any items discovered after entry through the gates will be confiscated and cannot be collected on exit.



PROHIBITED ITEMS

The following items are prohibited from the Grounds:



*Please note, all Russian and Belarusian flags and associated imagery, political statements, symbols, images, insignia or emblems are prohibited from the Grounds.

We value your assistance in helping to ensure the safety and security of all our guests. If you see anything suspicious during your visit, please don't hesitate to alert a member of staff, steward or police officer.

FOLLOWING WIMBLEDON

Whether you're at home, your desk, out and about or in the Grounds, feel part of The Championships through [wimbledon.com](https://www.wimbledon.com), the Wimbledon Apps, the Wimbledon Online Shop and your *myWimbledon* profile.

WIMBLEDON.COM

The only place where you can find live point by point scores, the official website also offers extensive video content, draws, statistics and player profiles. Don't forget to log in with *myWimbledon* to follow your favourite players and receive personalised highlights reels.

THE WIMBLEDON APPS

You will need to download the Wimbledon App in order to check into the Queue, receive Queue updates and communications throughout your visit to The Championships, as well as live scores and videos.

SOCIAL MEDIA

Find Wimbledon on all major social media platforms for a broad mix of tournament content, including this year's campaign, Always Like Never Before. If you have young people in your household, we recommend our Wimbledon Kids series on YouTube Kids, and if you prefer your Wimbledon content in Chinese, we're also on Weibo, Wechat and Douyin.

DAILY CONTENT

A range of live and on-demand video content will be available to enjoy on [wimbledon.com](https://www.wimbledon.com), the Wimbledon App and Wimbledon's social channels, covering the breadth of the Wimbledon experience. The Wimbledon Radio Channel will return again, offering coverage of The Championships from morning to close of play, and is accessible via [wimbledon.com](https://www.wimbledon.com) or 87.7FM.

CONDITIONS OF ENTRY

1 PURPOSE AND APPLICABILITY OF THESE CONDITIONS OF ENTRY

1.1 These Conditions of Entry apply to all areas of the Grounds to which a valid Championships ticket ("**Ticket**") or accreditation device ("**Accreditation**" issued by the AELTC is required to gain entry including all tennis courts in which Championships matches and other activities takes place (each being a "**Court**" and Centre Court, No.1, No.2 and No.3 Courts and Courts 12 and 18 also being referred to as "**Show Courts**").

1.2 Each individual attending the Championships with a Ticket ("**Ticket Holder**") is bound by and required to comply with these Conditions of Entry at all times whilst entering, within and exiting the Grounds. Any individual authorised access to the Grounds by an Accreditation ("**Accredited Person**") is also bound by and must comply with these Conditions of Entry to the extent they do not conflict with any other terms and conditions applicable to the purpose for which they have been granted an Accreditation. Ticket Holders and Accredited Persons are collectively referred to in these Conditions of Entry as "**Attendees**".

1.3 These Conditions of Entry may be reasonably modified by the AELTC from time to time by providing an updated version of them on the AELTC's website at [wimbledon.com](https://www.wimbledon.com). The AELTC also reserves the right to introduce additional measures and policies applicable to Ticket Holders and/or Accredited Persons due to changes in applicable laws and/or changes to security, health and other risk considerations. Attendees are responsible for periodically visiting www.wimbledon.com and prior to attending the Championships in order to ensure they are aware of the latest and effective version of these Conditions of Entry.

2 ENFORCEMENT OF THESE CONDITIONS OF ENTRY

2.1 These Conditions of Entry may be enforced directly by the AELTC, The All England Lawn Tennis Ground plc, a public limited company incorporated and registered in England and Wales under registration number 00168491, which is the owner of Grounds, and any other group affiliate (collectively, the "**AELTC Affiliates**") as well as their respective officers, employees and agents. These Conditions of Entry may also be enforced by the police, emergency services personnel and other public bodies responsible for ensuring the safety and security of individuals attending the Championships.

2.2 Any Attendee who contravenes any provision of these Conditions of Entry, or any Attendee whose presence and/or behaviour within the Grounds could reasonably be construed as dangerous, offensive, a nuisance or annoyance to any other person (including but not limited to making excessive noise on any Court when a match is in progress), may be removed from any Court and/or the Grounds and may result in their Ticket or Accreditation being cancelled without notice and without right to any form of compensation. The AELTC also reserves the right to take further action it reasonably considers necessary, including but not limited to reporting the Attendee to the police, issuing the Attendee with a ban prohibiting future attendance at the Ground and/or issuing legal proceedings.

2.3 All individuals authorised by the AELTC to enforce the provisions of these Conditions of Entry will hold an Accreditation issued by the AELTC. If an Attendee is in any doubt as to whether an individual is authorised by the AELTC to enforce these Conditions of Entry, please request sight of their Accreditation.

3 ACCESSING THE GROUNDS

3.1 Entry to the Grounds will only be authorised upon presentation of a valid Ticket or Accreditation, issued by or on behalf of the AELTC, and valid proof of identity documentation, such as an original passport or driving licence, and/or such other proof of identity as notified by the AELTC from time to time. The AELTC further reserves the right to request an Attendee's proof of identity at any time following their entry into the Grounds, whenever reasonably deemed necessary by the AELTC.

3.2 Ticket Holders and Accredited Persons may only enter the Grounds via the entrance(s) notified by the AELTC or as otherwise directed by the stewards or security personnel outside the Grounds. Access to the Grounds for Ticket Holders will be permitted during such hours as specified on each Ticket or as published on www.wimbledon.com.

3.3 Although the AELTC will make reasonable efforts to ensure that Ticket Holders and Accredited Persons are able to enter the Grounds as expeditiously as possible, entrance to the Grounds may be affected due to large volumes of Attendees arriving at the same time, increased security measures implemented by the AELTC at its discretion or other unforeseeable reasons which may not be within the AELTC's control. The AELTC gives no guarantees as to the length of time it may take an Attendee to enter the Grounds. Attendees are strongly advised to arrive at the Grounds as early as possible.

3.4 In circumstances considered reasonably necessary in order to preserve the well-being of Attendees and/or to prevent or reduce the risk of personal injury or damage to property, the AELTC reserves the right to take exceptional measures and/or to provide obligatory instructions to all Attendees which must be followed at all times whilst in force. Such measures and/or instructions may include reducing or restricting access to certain entrances and/or areas within the Grounds.

4 CONSENT TO SEARCHES

4.1 As a condition of entry to the Grounds, each Attendee consents to their person, vehicle (as applicable) and belongings being searched (including through the use of technical aids) by the AELTC, or authorised representative of the AELTC, prior to and (where reasonably deemed necessary by the AELTC) at any time following entry into the Grounds. Any Attendee who refuses to any such search may be refused entry or immediately removed from the Grounds.

4.2 Attendees must follow all reasonable instructions given by the AELTC, or authorised representatives of the AELTC, in respect of all searches including opening all compartments of bags and other containers and removing items for inspection as requested.

4.3 Any liquids which are non-transparent or contained in metal or opaque bottles which do not permit a representative conducting a search to ascertain whether objects are concealed within them must be decanted prior to entry to the Grounds.

5 PROHIBITED ITEMS

5.1 Unless expressly authorised by the AELTC (such as in relation to an Accredited Person's terms and conditions of Accreditation), the following items are strictly prohibited from being brought into the Grounds ("Prohibited Items"):

- 5.1.1 Weapons or other dangerous items of any kind, including sharp or pointed objects (other than domestic cutlery), personal protection sprays (such as CS sprays or pepper sprays), fireworks, flares or other flammable or explosive items, spray paint or other hazardous liquids or gases;
- 5.1.2 any other items which could in the reasonable opinion of the AELTC be used as a weapon, compromise public safety, or be used to sabotage or damage property;
- 5.1.3 bags or other containers exceeding 40cm x 30cm x 30cm (16" x 12" x 12");
- 5.1.4 hard-sided bags or containers of any size, such as picnic hampers or cool boxes;
- 5.1.5 Vacuum flasks or dual skin liquid containers larger than 500ml;
- 5.1.6 drugs, narcotics or stimulants of any kind, except for substances necessary for medical reasons if presented with a medical certificate and in the presence of the person for whom they are prescribed;
- 5.1.7 tents, parasols (except for personal umbrellas), camping chairs or other erectable equipment;
- 5.1.8 flags, banner, posters or equivalents exceeding 60cm x 60cm (2' x 2');
- 5.1.9 flagpoles, banner poles or other items of a tubular construction;
- 5.1.10 any Russian or Belarusian flags, or any objects or clothing containing Russian or Belarusian symbols, images, insignia or emblems;
- 5.1.11 any objects or clothing which, in the reasonable opinion of the AELTC, bear political, offensive or discriminatory statements, symbols, images, insignia or emblems or are otherwise political, offensive or discriminatory in nature and/or used to disseminate a political, offensive or discriminatory message;
- 5.1.12 any promotional or commercial item, clothing or other material including, but not limited to banners, flags, flyers or giveaways which in the reasonable opinion of the AELTC is used or disseminated for promotional or commercial purposes of any kind including 'ambush marketing';
- 5.1.13 wheeled footwear or other wheeled equipment, including but not limited to scooters, bicycles and skateboards, with the exception of wheelchairs or other accessibility aids authorised by the AELTC;
- 5.1.14 oversized hats or other garments which could reasonably restrict or interrupt the view or enjoyment of other Ticket Holders;
- 5.1.15 professional or excessively large electronic devices and accessories including professional still or motion camera equipment and camera lenses with focal length exceeding 300mm in length when extended;
- 5.1.16 tripods, monopods, 'selfie sticks' or equivalents;
- 5.1.17 rattles, klaxons or other electronic, mechanical or manual devices which produce noise or other unreasonably loud sounds;
- 5.1.18 drones and other remote-controlled aerial devices; and
- 5.1.19 any other items which, in the reasonable opinion of the AELTC, may be used to disrupt any matches played at The Championships and/or pose a hazard to the safe delivery of The Championships.

5.2 Attendees are also prohibited from bringing any animals into the Grounds, with the exception of Certified Assistance Dogs which are permitted in accordance with the AELTC's Accessibility Guide available at: https://www.wimbledon.com/en_GB/atoz/accessibility.html

5.3 The AELTC reserves the right to issue further guidance at any time on what may constitute a Prohibited Item, particularly in respect of political, offensive, discriminatory and commercial materials. Any determination as to whether an item constitutes a Prohibited Item shall be made at the AELTC's absolute discretion whose decision is final.

5.4 Attendees in possession of any Prohibited Items may be refused entry to or ejected from the Grounds and/or may be reported to the police.

5.5 Any Prohibited Items which are surrendered as a condition of entry to the Grounds shall be deemed to be surrendered irrevocably and voluntarily. Attendees shall not be permitted to reclaim any such Prohibited Items which may be disposed of by the AELTC without any liability whatsoever.

6 ALCOHOL AND REFRESHMENTS

6.1 Subject to legal age restrictions, each Ticket Holder is permitted to bring into the Grounds, for personal use only, a restricted quantity of alcohol being an amount equivalent to either:

- 6.1.1 one (1) bottle (max. 750ml) of wine or Champagne;

6.1.2 two (2) cans (max. 500ml each) of beer or lager; or

6.1.3 two (2) cans (max. 500ml each) of premixed aperitifs.

6.2 For the avoidance of any doubt, the restrictions in Clause 6.1 above do not apply to alcohol-free (i.e., 0.00% ABV) beverages.

6.3 Ticket Holders are strictly prohibited from bringing any quantities of spirits, fortified wines or other beverages of high alcoholic volume into the Grounds.

6.4 The consumption of alcohol is permitted only in public bars and other authorised areas. Glass drinking vessels may not be used on Show Courts. All corked bottles, including bottles of Champagne and sparkling wine, must be opened prior to being taken into the seating areas of any Court.

6.5 Hot and/or strong-smelling food may not be taken onto any Show Court.

6.6 Anyone found to be in contravention of this Clause 6 may be refused entry to any Court and/or refused entry to or ejected from the Grounds

7 BEHAVIOUR AT THE GROUNDS

7.1 Unless expressly authorised by the AELTC where appropriate, such as in relation to an Accredited Person acting in accordance with the applicable terms and conditions of their Accreditation, each Attendee must at all times whilst at the Grounds:

7.1.1 Comply with all instructions of the AELTC, its authorised representatives (including stewards and security personnel) and the police;

7.1.2 Ensure that their Ticket or Accreditation (as applicable) is available for inspection at all times at the request of the AELTC or any authorised representative of the AELTC;

7.1.3 Comply with all sanitary measures and policies in place at the Grounds and follow any and all instructions from security personnel, stewards, the police and/or any other duly authorised personnel at the Grounds in relation to sanitary and hygiene measures;

7.1.4 Ensure that any mobile telephones, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios are switched to silent mode in and around the Courts;

7.1.5 Ensure that personal headphones are used whilst listening to radios; and

7.1.6 Immediately inform an AELTC representative (including steward or security staff), the police or other emergency services representative if they become aware of an accident or other emergency within the Grounds

7.2 Unless expressly authorised by the AELTC, where appropriate, such as in relation to an Accredited Person acting in accordance with the applicable terms and conditions of their Accreditation, the following behaviours and activities are **strictly prohibited** for all Attendees whilst at the Grounds:

7.2.1 Expressing or disseminating any verbal, written or other statements, messages or materials of an offensive or political in nature or which is discriminatory on the grounds of race, skin colour, ethnic, national or social origin, gender, sexual orientation, disability, religion, political opinion or any other ground reasonably determined by the AELTC;

7.2.2 Using any foul, abusive, obscene, anti-social, aggressive, disruptive (including but not limited to making excess noise on any Court when a match is in progress) or dangerous language, gestures or other behaviour;

7.2.3 Removing shirts or otherwise appearing in a state of undress;

7.2.4 Wearing any clothing with Russian or Belarusian flags and/or symbols, images, insignia or emblems or clothing otherwise likely to cause offence;

7.2.5 Climbing onto any building, platform, wall, fence, barrier or other structure or equipment prohibited for general use;

7.2.6 Offering for sale or distributing any goods or services (including literature and printed material), or otherwise conducting any commercial or promotional activities;

7.2.7 Being visibly under the influence of alcohol, narcotics or other any narcotic substances;

7.2.8 Conducting, or assisting others in conducting, any activities related to betting, gambling or courtsiding including capturing, supplying or transmitting any data for the purposes of betting, gambling or courtsiding;

7.2.9 Occupying or accessing any areas which are closed or otherwise unauthorised to the Attendee based on the access rights granted by their Ticket or Accreditation;

7.2.10 Restricting or obstructing passageways, gangways, staircases, entrances and exits to Show Courts and other Courts, emergency exits, or obstructing or loitering in areas open to traffic, footpaths and roadways;

7.2.11 Engaging in any other conduct which could reasonably endanger other Attendees;

7.2.12 Using any photographic equipment, mobile telephones, computers, tablets or other electronic devices, communication devices, audio-visual equipment or radios in a manner which inconveniences or unreasonably disrupts any other spectators or players (including the use of any flashlight photography);

7.3 Any person who is reasonably suspected by the AELTC or any authorised representative of the AELTC of having committed, being likely to commit or assisting any other person in committing a criminal offence within the Grounds may be removed from the Grounds at any time and reported to the police.

8 COURTS AND OTHER RESTRICTED AREAS

- 8.1 Unless expressly authorised by the AELTC, no Attendee is permitted access at any time:
- 8.1.1 on the playing surface of any Court located within the Grounds; or
 - 8.1.2 to any other areas located within the Grounds (including officials' or players' areas, changing rooms, media facilities) to which access is restricted to certain authorised personnel only.
- 8.2 Any failure to adhere to these restrictions may result in the Attendee's Ticket or Accreditation being cancelled without notice, the Attendee being immediately escorted from the Grounds and/or the Attendee being reported to the police.

9 SUPERVISION OF CHILDREN AND MINORS

- 9.1 All children under the age of sixteen (16) must attend the Grounds in the care of a supervising adult aged eighteen (18) or older. The supervising adult, being a parent, guardian or other authorised supervisor, assumes responsibility at all times for those individuals in their care.
- 9.2 Subject to the child having a valid Ticket and provided they are accompanied by a supervising adult, children aged between five (5) and fifteen (15) are permitted entry into all Courts.
- 9.3 Babes in arms and children under the age of five (5) are not permitted entry into the Show Courts.

10 USE OF CCTV

10.1 Each Attendee acknowledges that CCTV cameras are in use throughout the Grounds and that the AELTC may use or pass to the police or other relevant authorities any CCTV recordings in connection with any police investigation and/or for use in ongoing or anticipated legal proceedings. More information on how the AELTC processes personal information can be found in the AELTC's Privacy Policy available on AELTC's website at www.wimbledon.com.

11 FILMING AND RECORDING AT THE GROUNDS

- 11.1 During The Championships, various filming, broadcasting, photography and other recording takes place at the Grounds. By attending The Championships, each Attendee acknowledges and, so far as is necessary under applicable laws, consents to being filmed, photographed and recorded by the AELTC, its licensees and/or any other third parties appointed by the AELTC.
- 11.2 Each Attendee grants to the AELTC, its licensees and any third parties appointed by the AELTC the unrestricted right and licence to use worldwide and in perpetuity the Attendee's image, name, likeness, actions, voice and statements in connection with any live or delayed broadcast, transmission or reproduction of the Championships by means of live or recorded video and/or audio display, broadcast or other transmission or recording, photographs or any other current and/or future media technologies without any requirement for payment of money or other form of consideration and without credit or notice. The Attendee unconditionally waives in advance all rights and actions seeking to oppose such use.
- 11.3 Each Attendee acknowledges and accepts that the licence granted above (including the use of personal information provided thereby) is in the AELTC's legitimate interests as it enables the AELTC: (i) to publish, display, sell and distribute the Championships by means of film, television, radio, print media, internet, publicity material and any other media now known or in the future (and to permit its licensees and those authorised by it to do the same); and (ii) to use such materials for safety and security, promotional, training, editorial or marketing purposes (and to permit the AELTC's commercial partners and accredited media organisations to do the same). More information on how the AELTC processes personal data can be found in the AELTC's Privacy Policy, available on AELTC's website at www.wimbledon.com.

12 ASSIGNMENT OF INTELLECTUAL PROPERTY

- 12.1 Each Attendee acknowledges and agrees that the AELTC is the sole legal and beneficial owner of any and all intellectual property rights (including copyright and database rights) in any images, footage, data and other material taken or recorded in the Grounds, including by the Attendee. Subject to clause 12.2 below, the Attendee hereby assigns (by way of present assignment of future rights) any rights they may have in respect of such material to the AELTC and waives all moral rights in the same. To the extent such assignment is not effective under applicable laws, the Attendee hereby grants to the AELTC an exclusive, worldwide, irrevocable, royalty-free licence to use and exploit such copyright, database rights and other intellectual property rights. The Attendee further agrees (if and whenever required to do so by the AELTC) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to the AELTC absolutely and free of all encumbrances and other charges.
- 12.2 The AELTC grants the Attendee a licence to use photographs or images taken by the Attendee at the Grounds for personal, non-commercial purposes only. Save for such permitted use, any person attending the Grounds shall not record, use or transmit over the internet, radio, television or any other current or future media, any sound, image, recording or description of the Championships, the Grounds or any match taking place in the Grounds (including any results, statistics, information or other data in respect of such match, whether in whole or in part) or assist any other person(s) conducting such activities. For the avoidance of any doubt, still photographs, film, videotape or other audio-visual material, digital or otherwise, recorded from within the Grounds may not be sold, used, published or disseminated commercially in any way whatsoever unless expressly authorised by the AELTC in writing and any such material (or equipment used to capture such material) may be confiscated by the AELTC if such usage is suspected.
- 12.3 Unless expressly authorised by the AELTC, any capturing, recording, transmission and/or dissemination in any form of moving images of any aspect of live tennis play at the Championships for any purposes is strictly prohibited.

13 ASSUMPTION OF RISK; LIMITATION OF LIABILITY

- 13.1 Each attendee acknowledges and voluntarily assumes all risks related to attending the championships and partaking in any events and activities in and around the grounds, including but not limited to the risk of personal injury, illness, lost, stolen or damaged property, temperature and weather conditions, offensive or objectionable language or materials and the actions or inactions (whether negligent or otherwise) of other attendees. To the maximum extent permitted under applicable laws, each attendee hereby waives all claims relating to such risks.
- 13.2 Each attendee acknowledges and accepts that while certain health protocols which may be introduced by the aeltc from time to time are designed to reduce the risk of transmission of communicable diseases (such as covid-19), it is not possible to eliminate such risk entirely. Each attendee assumes the risk of suffering an illness or fatality related to a communicable disease (including covid-19) as a result of their attendance at the grounds and agrees (on their own behalf, and on behalf of their directors, heirs, successors and assigns) that the aeltc, the aeltc affiliates, as well as their directors, officers, employees, agents and officials shall bear no liability in respect of any such illness or fatality unless it is proven that the illness or fatality was suffered as a result of the wilful misconduct or gross negligence of the aeltc or other aeltc affiliate. Each attendee agrees not to bring any claim that is inconsistent with the foregoing.
- 13.3 The aeltc (on behalf of itself and of the aeltc affiliates) excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons and/or property in or around the grounds. For the avoidance of doubt, neither the aeltc nor any aeltc affiliate excludes or limits in any way its liability where it would be unlawful to do so including liability for death or personal injury caused by its negligence or the negligence of its directors, officers, employees, agents or officials.

14 GENERAL PROVISIONS

- 14.1 These Conditions of Entry have been prepared in English and may be translated into other languages. In the event of any discrepancy between the English version and any translated version, the English version shall always prevail in the event of any dispute or in the event of any conflict or ambiguity between the different versions.
- 14.2 Certain provisions of these Conditions of Entry may be restated in a condensed version on a Ticket or Accreditation. In the event of any ambiguity or inconsistency between the condensed version and the full version of the Conditions of Entry, the full version shall always prevail.
- 14.3 Should any provisions of these Conditions of Entry be declared void, ineffective, illegal or unenforceable by any competent court, regulator or authority, the remainder of these Conditions of Entry shall remain in effect as if such void, ineffective, illegal or unenforceable provision(s) had not been included.

15 GOVERNING LAW AND JURISDICTION

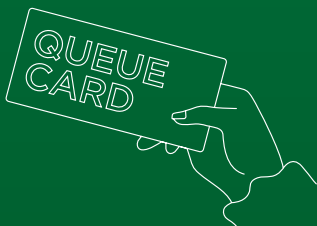
- 15.1 Subject to Clauses 15.2 and 15.3, these Conditions of Entry are governed by the laws of England and Wales, and the parties agree that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute arising under or in connection with them.
- 15.2 The AELTC reserves the right to pursue legal proceedings in a competent court of the Attendee's domicile for the purposes of protecting its intellectual property rights, where such proceedings shall be governed and interpreted in accordance with the laws of England and Wales.
- 15.3 These Ticket Terms and Conditions shall not affect an Attendee's statutory rights as a consumer (being a natural person for a purpose which can be regarded as being outside their trade or profession). In particular:
- 15.3.1 if the Attendee is domiciled in Scotland, they may bring legal proceedings in Scotland; and
 - 15.3.2 if the Attendee is domiciled in Northern Ireland, they may bring legal proceedings in Northern Ireland.

STEP-BY-STEP GUIDE TO JOINING THE QUEUE

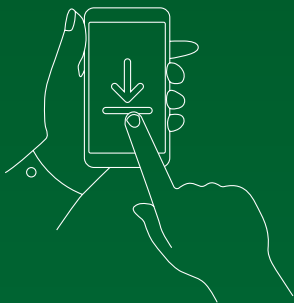
1. Join the back of the Queue



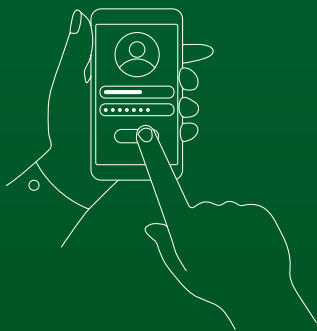
2. Receive a Queue Card



3. Download the Wimbledon App



4. Create a *myWimbledon* account



5. Have your *myWimbledon* ID scanned



6. Follow the Queue Code of Conduct

