



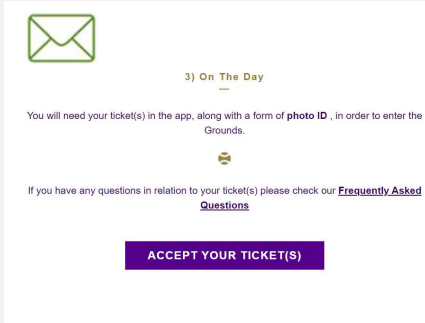
ACCEPTING YOUR TICKETS

OPERATING SYSTEM REQUIREMENTS

The Official Wimbledon App for 2022 requires:

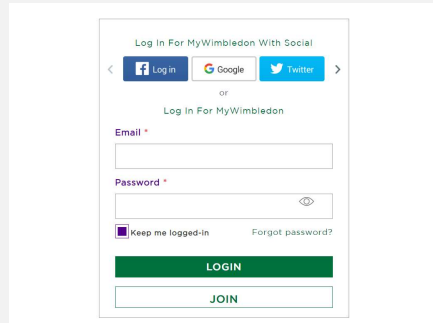
iOS: Version 14 & 15 software, meaning that it will only work on devices from iPhone 6S and later. **NOTE** devices running iOS13 will need to upgrade even if they are a 6S or later. **Android** Version 5.0 and above.

1



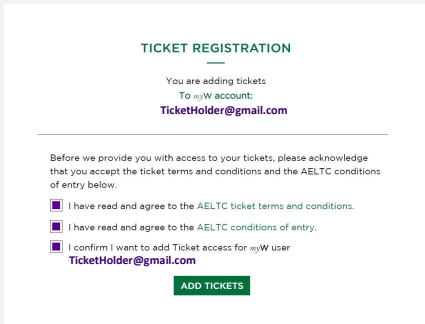
Click on the link in your email confirmation

2



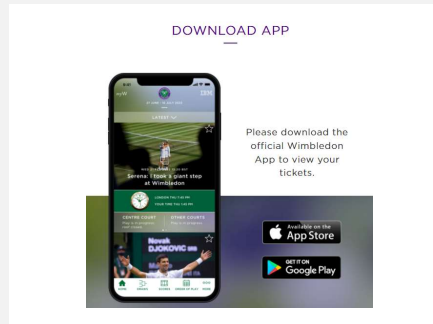
Log in to myWIMBLEDON via Wimbledon.com

3



Accept the Ticket T&Cs and Conditions of Entry and click 'ADD TICKETS'

4



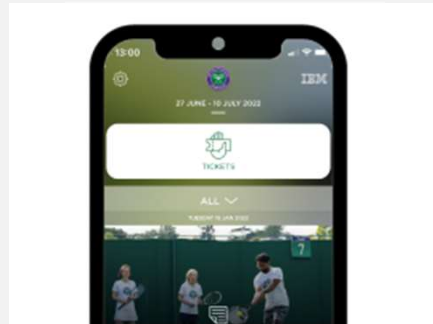
Download The 2022 Official Wimbledon App

5



Log in to the App using your myWIMBLEDON email login

6



Click on 'TICKETS' to view your tickets

Note: During Step 3, if you receive the below message, you're using an incorrect myWIMBLEDON login, please use the same email address tickets were sent to



REGISTRATION UNSUCCESSFUL

Sorry - it looks like you are logged in to a different account. Please update your account, or create a new one, with your ticket email address.

MANAGING YOUR TICKETS

In order to manage your tickets easily and efficiently, we recommend having your recipients' email addresses to hand.

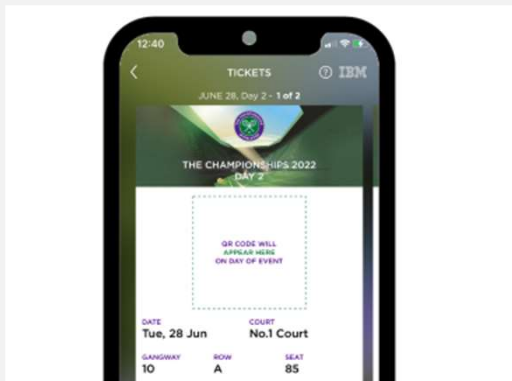
Your recipients will need to download the app and join or log in to **myWIMBLEDON**

Click on an individual ticket to display the ticket actions



TICKET ACTIONS EXPLAINED

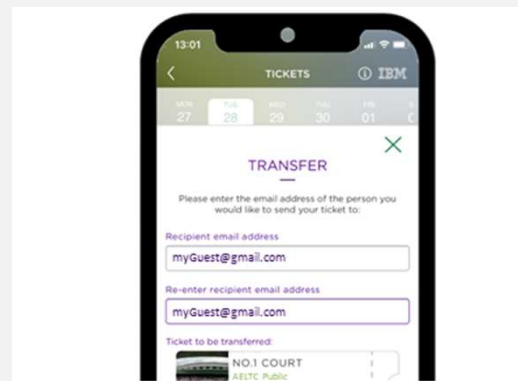
SHOW FULL TICKET



Displays your full ticket

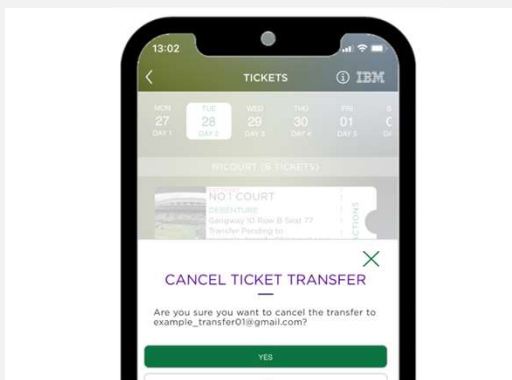
Note: Your QR code will only appear at 7am on the day of your visit

TRANSFER TICKET



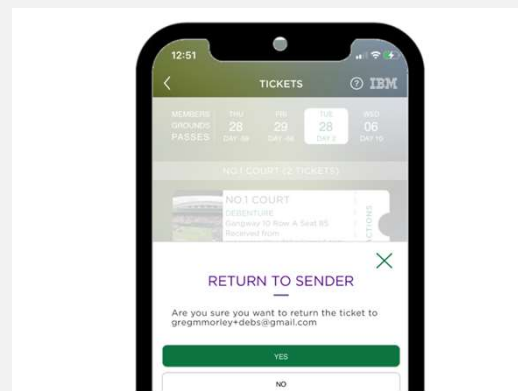
Send your ticket to someone else's **myWIMBLEDON** account using their email address

CANCEL TRANSFER



Will allow you to cancel a pending transfer **before it is accepted** by the recipient

RETURN TO SENDER



Can be used by your recipient to return a ticket to you **once they have accepted it**

Once a transferred ticket has been accepted, it will be removed from your account and appear in your recipient's account.